

NMCI Services

The NMCI Information Strike Force will provide services to a range of Navy and Marine Corps end points or service delivery points (SDPs). These SDPs include voice, video and data end users, connection points for end users, the general NMCI enterprise, and interfaces to other DON and DoD communications environments. The specific services to be provided to the end points vary but include the Information Technology (IT) services listed by Contract Line Item number (CLIN) below. Click on the numbers for descriptions of individual services and their prices.

The [CLIN Service Matrix](#) details the seat services and the Service Level Agreements (SLAs) included with various seats. The [Gold Disk Contents Document](#) itemizes the software provided with NMCI seats.

Contractors who are interested in placing an order should follow this link: <http://www.nmci-isf.com/transition.htm#order>

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List of CLIN Updates

CLIN #	Item	Last Posted
0001AA	Fixed Work Station, Red	Nov 13, 2003
0001AB	Fixed Work Station, White	Nov 13, 2003
0001AC	Fixed Work Station, Blue	Nov 13, 2003
0001AD	Fixed Work Station, Thin Client	Nov 13, 2003
0001AE	Remote User Credit	Feb 19, 2003
0001AF	Fixed Workstation, Classified Thin Client	Dec 15, 2003
0002AA	Portable Seat	Nov 13, 2003
0002AB	Ultra-Lightweight Portable Seat	Nov 13, 2003
0003AA	Embarkable Work Station, Full Service	Nov 13, 2003
0003AB	Embarkable Work Station, Limited Service	Mar 26, 2002
0004AA	Embarkable Portable Seat, Full Service	Dec 15, 2003
0004AB	Embarkable Portable Seat, Limited Service	Mar 26, 2002
0004AC	Non-Ruggedized Deployable Portable	Nov 13, 2003
0005AA	Basic Hybrid Seat	Nov 13, 2003
0005AB	Enhanced Hybrid Seat	Nov 13, 2003
0005AC	Reserved	Jan 16, 2002
0005AD	Personal Access Package - 100% Concurrent Use	Aug 12, 2002
0005AE	Personal Access Package - 30% Concurrent Use	Aug 21, 2002
0006	Additional Wall Plug Service	May 21, 2003
0006AA	Additional Wall Plug Service	May 21, 2003
0006AB	Unclassified Wall Plug – Service Only	May 21, 2003
0006AC	Classified Wall Plug – Service Only	June 26, 2003
0006AD	Unclassified Wall Plug	May 27, 2003
0006AE	Classified Wall Plug – Inside a Controlled Access Area	May 27, 2003
0006AF	Classified Wall Plug – Outside a Controlled Access Area	May 27, 2003
0006AG	Project Wall Plug	May 21, 2003
0006AH	Switch Port Low Bandwidth Service	Sept 22, 2003
0006AJ	Switch Port High Bandwidth Service	Sept 22, 2003
0006AK	Sub-Device IP Address Management Service	Sept 22, 2003
0007	For CLIN 0001AA Fixed Workstation Red	Nov 13, 2003
0007	For CLIN 0002AA & 0002AB Portable	Nov 13, 2003
0007	For CLIN 0003AA Full Service Embarkable	Nov 13, 2003
0007	For CLIN 0004AA Full Service Embarkable Portable	Dec 12, 2001
0008AA	Mission-Critical Seat Upgrade Package-Single Connection	May 21, 2003
0008AB	Mission Critical Seat Upgrade Pack-Dual Connection	May 23, 2003
0009AA	Classified Only Connectivity Upgrade Package	Apr 22, 2003
0009AB	Switchable Classified Connectivity (Thin Client solution)	Oct. 20, 2003
0009AC	Switchable Classified Connectivity (Dual CPU Solution)	Mar 26, 2002
0009AD	Re-Bootable Classified Connectivity Upgrade Package	Mar 6, 2002
0009AE	Switchable Classified Connectivity (Dual CPU Solution/White)	Mar 26, 2002
0009AF	Switchable Classified Connectivity (Dual CPU Solution/Blue)	Mar 26, 2002
0009AG	Switchable Classified Connectivity (Dual CPU Solution/Portable)	May 21, 2002
0009AH	Switchable Classified Connectivity Upgrade Package (Dual CPU Solution/Non-Ruggedized Deployable Portable)	July 24, 2002
0010AA	Basic Voice Seat	Dec 4, 2000
0010AB	Business Voice Upgrade Package	Dec 4, 2000
0010AC	Mission-Critical Voice Seat Upgrade Package	Apr 9, 2000
0010AD	Pier Voice Line	Dec 4, 2000

CLIN #	Item	Last Posted
0010AE	Pier Voice Trunk	Dec 4, 2000
0010AF	Commercial Voice Seat	Dec 4, 2000
0010AG	Commercial Voice Connectivity	Dec 4, 2000
0011	Secure Voice Seat	Dec 4, 2000
0012	Mobile Phone Seat	Dec 4, 2000
0013	Personal Paging Service Seat	July 24, 2002
0014	Fixed Video Teleconference Seat	May 22, 2002
0015	Moveable Video Teleconference Seat	Dec 4, 2000
0015AA	Basic Moveable VTC Seat	May 22, 2002
0015AB	High-End Moveable VTC Seat	May 22, 2002
0015AC	Mission-Critical Moveable VTC Seat	Dec 4, 2000
0015AD	Premium Moveable VTC Seat	May 22, 2002
0016AA	Additional File Share Services-Unclassified (10Gb)	May 21, 2003
0016AB	Additional File Share Services-Classified (10Gb)	May 21, 2003
0016AC	Additional E-mail Storage-Unclassified (25Mb)	Aug 1, 2003
0016AD	Additional E-mail Storage-Classified (25Mb)	May 21, 2003
0017	Internet Access for Mobile Phone Seat	Dec 4, 2000
0018	Classified Remote Access Service	Mar 26, 2002
0019	Reserved	June 29, 2000
0020	Data Seat Voice Communications Upgrade	Apr 9, 2000
0021	Defense Messaging System Data Seat Upgrade	Mar 6, 2002
0022AA	Basic Desktop VTC	Aug 1, 2003
0022AB	High-End Desktop VTC	Aug 1, 2003
0023	Optional User Capabilities	June 17, 2003
0024	Additional Non-Classified Account	Apr 9, 2000
0025	Additional Classified Account	Apr 9, 2000
0026	Additional Moves, Adds, and Changes	May 21, 2003
0026AA	Administrative Moves, Adds, and Changes (single)	June 26, 2003
0026AB	Physical Moves, Adds, and Changes (single)	June 26, 2003
0026AC	Embarkable Moves, Adds, and Changes (single)	June 26, 2003
0026AD	Project Move, Adds, Changes	June 26, 2003
0026AE	Voice Moves, Adds, and Changes	Sept 22, 2003
0026AF	Video Moves, Adds, and Changes	Jan 5, 2001
0026AG	Annual Administrative Moves, Adds, Changes	May 21, 2003
0026AH	Annual Physical Moves, Adds, Changes	May 21, 2003
0026AJ	Annual Physical Moves, Adds, Changes (needing a Wall Plug)	May 21, 2003
0026AK	Annual Embarkable Moves, Adds, Changes	May 21, 2003
0026AL	Administrative MAC (single)	June 26, 2003
0026AM	CLIN: 0026AM Physical MAC (single)	June 26, 2003
0026AN	CLIN: 0026 AN Embarkable MAC (single)	June 26, 2003
0026AP	CLIN: 0026 AP Project MAC	June 26, 2003
0027AA	Standard Low Bandwidth Application	May 21, 2003
0027AB	Standard Medium Bandwidth Application	May 21, 2003
0027AC	Standard High Bandwidth Application	May 21, 2003
0027AD	Mission-Critical Low Bandwidth Application	Dec 4, 2000
0027AE	Mission-Critical Medium Bandwidth Application	Feb 6, 2001
0027AF	Mission-Critical High Bandwidth Application	Dec 4, 2000
0027AG	CLIN: 0027AG Legacy Application Server Connection	June 24, 2003
0028	Data Warehousing	May 10, 2002

CLIN #	Item	Last Posted
0029	Legacy Systems Support	Feb 14, 2002
0030	Network Operations Display	Jan 16, 2002
0031	Military Personnel Core Competency Development (Sea-Shore Rotation and Operating Forces/Supporting Establishment Rotations)	Jan 25, 2002
0032	External Network Interface	Feb 28, 2002
0033	Information Technology/Knowledge Management Retraining Program	Feb 6, 2001
0034	Satellite Terminal Support	Dec 4, 2000
0036	OCONUS Services	June 6, 2003
0038AA	Developer Desktop Workstation Upgrade	Jan 16, 2002
0038AB	Developer Portable Workstation Upgrade	Mar 26, 2002
0038AC	S&T - Terminal Services	Sept 22, 2003
0038AD	S&T Wall Plug Service-Modified Fast Ethernet Network Transport	Jan 16, 2002
0038AE	S&T Wall Plug Service – Modified Gigabit Ethernet Network Transport– Lot of 4	Jan 16, 2002
0038AF	S&T Wall Plug Service – Modified Gigabit Ethernet Network Transport– Lot of 8	Jan 16, 2002
0038AG	S&T Wall Plug Service – Modified Gigabit Ethernet Network Transport– Lot of 16	Jan 16, 2002
0038AH	S&T Network Transport (Other)	Jan 16, 2002
004101	Desktop Support	Feb 19, 2003
004102	Desktop Refresh	Feb 19, 2003
004103	Desktop Refresh with NMCI Gold Disk Software	Feb 19, 2003
004104	Assumption of Responsibility	Feb 19, 2003
004105	Remote User Credit	Feb 19, 2003
004106	CLIN 001AE Remote User Credit (Japan)	June 6, 2003
0043	Asbestos Material Abatement	Aug 1, 2003
0044	Department of Defense Mentor – Protégé Program	Dec 23, 2003

CLIN: 0001AA Fixed Workstation Red Seat

Price: \$246.51 per month

Service Description

This CLIN provides performance for use with 2-D and light 3-D graphics or engineering-related applications, and applications that require additional processing capability, such as large Access databases, graphic-intensive presentations, or Excel power users.



This seat includes PC hardware, network and security hardware, software, hardware/software maintenance, hardware/software refresh, e-mail, Web access, two unclassified user accounts, network administration, LAN/WAN/MAN connectivity, NIPRNET access, help desk support, desk-side support, shared network printing, network file sharing, directory services, training, one move/add/change per year, network backup and restore, 50MB e-mail/calendar storage per account, and 700MB network personal and 100MB network shared file storage per user account. Personal peripherals, such as zip drives, PDA, and personal printers will be purchased through the CLIN 0023 catalog. Fixed Work Station Red seats may be combined with CLIN 0007 High-End Seat Upgrade, CLIN 0008 Mission-Critical Seat Upgrade, and CLIN 0009AA/AB/AC/AD/AE/AF/AG/AH Classified Connectivity Upgrade. The Fixed Work Station Red seat meets all SLAs at **Level of Service 1**.

Specifications *(The configurations provided below are for comparison purposes only. The actual HW/SW configurations may exceed those listed below to meet applicable SLAs.)*

- Dell OptiPlex GX260T
- Pentium IV 2.4Ghz w/512K cache
- 533Mhz front side bus
- Small Mini-Tower Chassis
- 256MB 266 DDR NON-ECC SDRAM
- 40GB EIDE 7200 RPM disk drive
- 16X EIDE - DVD ROM
- 3.5" Floppy
- Integrated AC '97 Audio
- Internal Chassis Speaker
- Integrated Intel Gigabit (10/100/1000)
- Integrated DVMT Video
- Dell PS/2 2-button mouse

CLIN 0001AA (continued)

- USB Smart Card Reader Keyboard
- 17" Dell E772p CRT Monitor – (16.0" viewable)

Software

- Windows 2000
- Internet Explorer 5.0
- Smart Card Support
- NetMeeting 3.0
- Windows Media
- WinZip
- Virus Protection - Norton A/V
- Adobe Acrobat Viewer
- TN3270 Client - IP 3270 Client
- VT100 Emulation
- Remote Management Software
- Standard Office Automation Software included on the Gold Disk
 - MS Word
 - MS Excel
 - MS PowerPoint
 - MS Access
- Microsoft Exchange/Outlook
 - Active Directory Driven

CLIN: 0001AB Fixed Workstation White Seat

Price: \$238.64 per month

Service Description

Offers Pentium IV power. It is ideal for the typical user of Microsoft Office Professional software. Performance supports large spreadsheets, word processing, small Access databases, and high-quality presentations.



This seat includes PC hardware, network and security hardware, software, hardware/software maintenance, hardware/software refresh, e-mail, Web access, two unclassified user accounts, network administration, LAN/WAN/MAN connectivity, NIPRNET access, help desk support, desk-side support, shared network printing, network file sharing, directory services, training, one move/add/change per year, network backup and restore, 50MB e-mail/calendar storage per account, and 700MB network personal and 100MB network shared file storage per user account. Personal peripherals, such as zip drives, PDA, and personal printers will be purchased through the CLIN 0023 catalog. Fixed Work Station White seats may be combined with CLIN 0009AA/AB/AC/AE/AF/AG/AH Classified Connectivity Upgrades. Fixed Work Station White seats cannot be combined with CLIN 0007 High-End Seat Upgrade or CLIN 0008 Mission-Critical Seat Upgrade. The Fixed Work Station White seat meets all SLAs at **Level of Service 1**.

Specifications *(The configurations provided below are for comparison purposes only. The actual HW/SW configurations may exceed those listed below to meet applicable SLAs.)*

- Dell OptiPlex GX260T
- Pentium IV 2.4Ghz w/533K cache
- 400Mhz front side bus
- Small Mini-Tower Chassis
- 256MB 266DDR NON-ECC SDRAM
- 20GB EIDE 7200 RPM disk drive
- 16X EIDE - DVD ROM
- Integrated DVMT Video
- Integrated Intel Gigabit (10/100/1000)
- 3.5" Floppy
- Internal Chassis Speaker
- Integrated AC '97 Audio
- Dell PS/2 2-button mouse
- USB Smartcard Reader Keyboard

CLIN 0001AB (continued)

- 17" Dell E772p CRT Monitor – (16.0" viewable) 17"

Software

- Windows 2000
- Internet Explorer 5.0
- Smart Card Support
- NetMeeting 3.0
- Windows Media
- WinZip
- Virus Protection - Norton A/V
- Adobe Acrobat Viewer
- TN3270 Client - IP 3270 Client
- VT100 Emulation
- Remote Management Software
- Standard Office Automation Software included on the Gold Disk
 - MS Word
 - MS Excel
 - MS PowerPoint
 - MS Access
- Microsoft Exchange/Outlook
 - Active directory drive

CLIN: 0001AC Fixed Workstation Blue Seat

Price: \$232.34 per month

Service Description

Provides adequate performance for daily office productivity applications, including Microsoft Excel, Word, and e-mail. It is ideal for administrative functions and use with applications not requiring extensive processing capability.

This seat includes PC hardware, network and security hardware, software, hardware/software maintenance, hardware/software refresh, e-mail, Web access, two unclassified user accounts, network administration, LAN/WAN/MAN connectivity, NIPRNET access, help desk support, desk-side support, shared network printing, network file sharing, directory services, training, one move/add/change per year, network backup and restore, 50MB e-mail/calendar storage per account, and 700MB network personal and 100MB network shared file storage per user account. Personal peripherals, such as zip drives, PDA, and personal printers will be purchased through the CLIN 0023 catalog. Fixed Work Station Blue seats may be combined with CLIN 0009AA/AB/AC/AE/AF/AG/AH Classified Connectivity Upgrades. Fixed Work Station Blue seats cannot be combined with CLIN 0007 High-End Seat Upgrade or CLIN 0008 Mission-Critical Seat Upgrade. The Fixed Work Station Blue seat meets all SLAs at **Level of Service 1**.



Specifications *(The configurations provided below are for comparison purposes only. The actual HW/SW configurations may exceed those listed below to meet applicable SLAs.)*

- Dell OptiPlex GX260T
- Pentium IV 2.2 GHz with 533K Cache
- Small Mini Tower Chassis
- 400MHz front side bus
- 256MB 266 DDR NON-ECC SDRAM
- 20GB EIDE 7200 RPM disk drive
- 48X CD ROM
- 3.5" Floppy
- Internal Chassis Speaker
- Integrated AC '97 Audio
- Integrated Intel Gigabit (10/100/1000)
- Integrated DVM T Video
- PS/2 2-button mouse
- USB Smartcard Reader Keyboard
- 17" Dell E772p CRT Monitor – (16.0" viewable)

CLIN 0001AC (continued)

Software

- Windows 2000
- Internet Explorer 5.0
- Smart Card Support
- NetMeeting 3.0
- Windows Media
- WinZip
- Virus Protection - Norton A/V
- Adobe Acrobat Viewer
- TN3270 Client - IP 3270 Client
- VT100 Emulation
- Remote Management Software
- Standard Office Automation Software included on the Gold Disk
 - MS Word
 - MS Excel
 - MS PowerPoint
 - MS Access
- Microsoft Exchange/Outlook
 - Active Directory Drive

CLIN: 0001AD Fixed Workstation Thin Client Seat

Price: \$194.66 per month

Service Description

Thin client computing is a cost-effective solution that is best suited to kiosk-based applications, such as updating personnel records or stock inventory functions. It is most effective when deployed for work groups of 20 or more users with a defined departmental strategy.

This seat includes a diskless device, network connection, minimal security hardware/software, hardware/software maintenance, hardware/software refresh, e-mail, Web access, 2 unclassified user accounts, LAN/WAN/MAN connectivity, help desk support, desk-side support, shared network printing, network file sharing, directory services, one move/add/change per year, training, 50MB e-mail/calendar storage per account, and 700MB network personal and 100MB network shared file storage per user account. Thin Client OS is Embedded XP and session OS is Windows 2000. Applications are provided via terminal server session. Thin Client Seats cannot be combined with CLIN 0007 High-End Seat Upgrade, CLIN 0008 Mission-Critical Upgrade, or CLIN 0009AD Classified Connectivity Upgrade. The Thin Client Work Station meets all SLAs at **Level of Service 1**.



Peripheral and I/O devices are not supported (PDA, printer, USB, CD, Floppy etc.)

Any applications not listed in the software list below, must be submitted as a CLIN 29.

Specifications *(The configurations provided below are for comparison purposes only. The actual HW/SW configurations may exceed those listed below to meet applicable SLAs.)*

- No Hard Drive
- No Floppy Drive
- No CD-ROM
- Ports unavailable for peripherals
- 550MHZ Processor
- 192 MB Flash Memory
- 17" Dell E772p CRT Monitor – (16.0" viewable)
- Dell SK-3106 USB keyboard

Software

- Windows Embedded XP

CLIN 0001AD (continued)

- Internet Explorer
- Smart Card Support – as available from vendors
- WinZip
- Virus Protection
- Adobe Acrobat Viewer
- TN3270 Client – IP 3270 Client
- VT100 Emulation
- Remote Management Software
- Active Directory Driven
- Standard Office Automation:
 - MS Word
 - MS Excel
 - MS PowerPoint
 - MS Access
 - Microsoft Exchange/Outlook

Note: Multimedia applications are not supported (e.g. NetMeeting)

CLIN: 0001AE Remote User Credit

Price: N/A

Service Description

Moved to [CLIN 0004105](#)

CLIN: 0001AF Fixed Workstation Classified Thin Client

Price: \$369.90 per month

Service Description

The Classified Thin Client provides Thin Client services to users within a secure enclave. The Classified Thin Client shall not be used for classification levels higher than SECRET. Classified Thin Client shall only be located within physically secured and monitored enclaves, where approved and accepted by the DAA. A CLIN 0009 Classified Upgrade is not required. Users who require Classified Thin Client service will order CLIN 0001AF only. The Classified Thin Client must be ordered with a minimum of 30 seats within a secure enclave. CLIN 0007 through CLIN 0009 upgrades are not available.



The Thin Client seat services provided by the NMCI Contractor (including network services which are included with the desktop) shall be composed of a set of IT characteristics (for example, hardware and software, file share services, maintenance, refreshment, administration, network access, customer support, relocation, training). The unit of purchase for these service categories shall be referred to as a "seat." The Contractor shall provide two unclassified user accounts and five classified user accounts for each workstation seat procured.

The following are provided with a Thin Client Session: a diskless device, network connection, minimal security hardware/software, hardware/software maintenance, hardware/software refresh, e-mail, Web access, 5 classified user accounts, LAN/WAN/MAN connectivity, help desk support, desk-side support, shared network printing, network file sharing, directory services, one move/add/change per year, training, 50MB e-mail/calendar storage per account, and 700MB network personal and 100MB network shared file storage per user account. Applications are provided via terminal server session. Thin Client Seats cannot be combined with CLIN 0007 High-End Seat Upgrade, CLIN 0008 Mission-Critical Upgrade, or CLIN 0009AD Classified Connectivity Upgrade. The Thin Client Work Station meets all SLAs at Level of Service 1.

Peripheral and I/O devices are not supported (PDA, printer, USB, CD, Floppy, etc.)

Any applications not listed in the software list below, must be submitted as a CLIN 29.

CLIN 0001AF (continued)

Specifications *(The configurations provided below are for comparison purposes only.)*

Thin Client device

- No Hard Drive
- No Floppy Drive
- No CD-ROM
- 17" Dell E772p CRT Monitor - (16.0" viewable)
- PS/2 Keyboard w/o CAC reader
- PS/2 mouse

Software

Note: Multimedia applications are not supported (e.g., NetMeeting).

- Windows Embedded XP
- Internet Explorer
- PKI Support - as available from vendors
- WinZip
- Virus Protection
- Adobe Acrobat Viewer
- TN3270 Client - IP 3270 Client
- VT100 Emulation
- Remote Management Software
- Active Directory Driven
- Standard Office Automation
 - MS Word
 - MS Excel
 - MS PowerPoint
 - MS Access
 - MS Exchange/Outlook

CLIN: 0002AA Portable Seat

Price: \$308.25 per month

Service Description

A portable seat meets all the requirements for a fixed workstation seat and also provides the capability for portable computing. A portable seat supports the user who (1) needs full desktop capabilities from various locations (with ease of mobility) with seat functionality intact, (2) needs access to resources (e.g. e-mail, file) while away from the office, and (3) makes high quality presentations while on travel (e.g. connection to a projection system). The unit of purchase for these service categories shall be referred to as a "seat." The Contractor shall provide two non-classified user accounts for each portable seat procured.



This seat includes PC hardware, network and security hardware, software, hardware/software maintenance, hardware/software refresh, e-mail, Web access, two unclassified user accounts, network administration, LAN/WAN/MAN connectivity, NIPRNET access, help desk support, desk-side support, shared network printing, network file sharing, directory services, training, one move/add/change per year, network backup and restore, 50MB e-mail/calendar storage per account, and 700MB network personal and 100MB network shared file storage per user account. Personal peripherals such as zip drive, PDA, and personal printers will be purchased through the CLIN 0023 catalog. Portable seats may be combined with CLIN 0007 High-End Seat Upgrade, CLIN 0008 Mission-Critical Seat Upgrade, CLIN 0009AA Classified Connectivity Upgrade Package, 0009AB Switchable Classified Connectivity (Thin Client Solution), 0009AC Switchable Classified Connectivity (Dual CPU Solution), 0009AE Switchable Classified Connectivity Upgrade Package (Dual CPU Solution/White), 0009AF Switchable Classified Connectivity Upgrade Package (Dual CPU Solution/Blue), 0009AG Switchable Classified Connectivity Upgrade Package (Dual CPU Solution/Portable), 0009AH Switchable Classified Connectivity Upgrade Package (Dual CPU Solution/Non-Ruggedized Deployable Portable), 0023, 0038AB. The Portable seat meets all SLAs at **Level of Service 1**.

Specifications *(The configurations provided below are for comparison purposes only. The actual HW/SW configurations may exceed those listed below to meet applicable SLAs.)*

- Dell Latitude C640 (Weight 4-5 lbs.)

CLIN 0002AA (continued)

- Pentium IV1.8Ghz
- 256MB Double Data Rate SDRAM
- 20GB hard drive
- 3.5" floppy drive
- 24X CD ROM
- 14.1" XGA active matrix (TFT) display
- ATI mobility Rage 128 bit integrated video adapter with 8MB SGRRAM
- ESS 3Si Maestro audio
- SoundBlaster software emulation
- 16 bit A to D, and D to A conversion
- Integrated 3Com Mini-PCI NIC (Internal)
- 56K modem
- Keyboard
- 8 cell primary battery
- Carrying case
- C-Port II Advance Port Replicator
- PS/2 Intellimouse
- Mouse pad
- PCMCIA Smartcard Reader
- 17" Dell E772p CRT Monitor – (16.0" viewable)

Software

- Windows 2000
- Internet Explorer 5.0
- Smart Card Support
- NetMeeting 3.0
- Windows Media
- WinZip
- Virus Protection - Norton A/V
- Adobe Acrobat Viewer
- TN3270 Client - IP 3270 Client
- VT100 Emulation
- Remote Management Software
- Standard Office Automation Software included on the Gold Disk
 - MS Word
 - Excel
 - PowerPoint
 - Access
- Microsoft Exchange/Outlook
 - Active Directory Driven

CLIN: 0002AB Ultra-Lightweight Portable Seat

Price: \$334.00 per month

Service Description

An ultra-lightweight portable seat weighs 3.7 pounds or less (additional configurations/accessories may cause the weight to exceed 3.7 pounds) and is capable of sharing docking stations and port replicators with CLIN 0002AA (Portable Seat). The ultra-lightweight portable seat meets all the requirements for a fixed workstation seat and also provides the capability for portable computing. An ultra-lightweight portable seat supports the user who (1) needs full desktop capabilities from various locations (with ease of mobility) with seat functionality intact, (2) needs access to resources (e.g., e-mail, files) while away from the office and (3) makes high quality presentations while on travel (e.g., connection to projection system). The unit of purchase for these service categories shall be referred to as a "seat". The Contractor shall provide two non-classified user accounts for each portable seat procured.



This seat includes PC hardware, network and security hardware, software, hardware/software maintenance, hardware/software refresh, e-mail, Web access, two unclassified user accounts, network administration, LAN/WAN/MAN connectivity, NIPRNET access, help desk support, desk-side support, shared network printing, network file sharing, directory services, training, one move/add/change per year, network backup and restore, 50MB e-mail/calendar storage per account, and 700MB network personal and 100MB network shared file storage per user account. Personal peripherals such as zip drive, PDA, and personal printers will be purchased through the CLIN 0023 catalog. Portable seats may be combined with CLIN 0007 High-End Seat Upgrade, CLIN 0009AA Classified Connectivity Upgrade Package, 0009AB Switchable Classified Connectivity (Thin Client Solution), 0009AC Switchable Classified Connectivity (Dual CPU Solution), 0009AE Switchable Classified Connectivity Upgrade Package (Dual CPU Solution/White), 0009AF Switchable Classified Connectivity Upgrade Package (Dual CPU Solution/Blue), 0009AG Switchable Classified Connectivity Upgrade Package (Dual CPU Solution/Portable), 0009AH Switchable Classified Connectivity Upgrade Package (Dual CPU Solution/Non-Ruggedized Deployable Portable), 0023, 0038AB. The Portable seat meets all SLAs at **Level of Service 1**.

CLIN 0002AA (continued)

Specifications *(The configurations provided below are for comparison purposes only. The actual HW/SW configurations may exceed those listed below to meet applicable SLAs.)*

- Dell Latitude C400
- 3.6 lbs. and 1" (h) x 11.4" (w) x 9.4" (d) (weight and dimensions depend upon configuration and accessories)
- Pentium III 1.2 GHz
- 256MB, 1 DIMM, SDRAM
- 20GB hard drive
- External 3.5" floppy drive
- External 24x CD-ROM
- Internal 56K Modem
- 12.1" XGA active matrix (TFT) display
- ATI mobility Rage 128 bit integrated video adapter with 8MB SGRRAM
- ESS 3Si Maestro audio
- SoundBlaster software emulation
- Integrated 3Com Mini-PCI NIC (Internal)
- Keyboard/ Mouse
- Mouse pad
- 6-cell primary battery
- Carrying case
- C-Port II- Advanced Port Replicator
- 17" Dell E772p CRT Monitor – (16.0" viewable)

Software

- Windows 2000
- Internet Explorer 5.0
- Smart Card Support
- NetMeeting 3.0
- Windows Media
- WinZip
- Virus Protection - Norton A/V
- Adobe Acrobat Viewer
- TN3270 Client - IP 3270 Client
- VT100 Emulation
- Remote Management Software
- Standard Office Automation Software included on the Gold Disk
 - MS Word
 - Excel
 - PowerPoint
 - Access
- Microsoft Exchange/Outlook
 - Active Directory Driven

CLIN: 0003AA Full Service Embarkable Work Station

Price: \$468.50 per month

Service Description

Embarkable workstations may be periodically deployed and used in an expeditionary or field environment where the workstation will be subjected to rough handling and climatic extremes. Embarkable workstation seats are capable of interfacing with and being reconfigured for compatibility with IT-21 shipboard networks and the Marine Corps Tactical Network (MCTN).



Reconfiguration to interface with IT-21 or other non-NMCI (e.g. Disembarked) network is not the responsibility of the NMCI Information Strike Force. DoN provides Worldwide support for deployed equipment and software included in this service. The NMCI Information Strike Force provides reconfiguration for return and interface with NMCI.

This seat includes work station hardware, network and security hardware, software, hardware/software maintenance, hardware/software refresh, e-mail, Web access, two unclassified user accounts, network administration, LAN/WAN/MAN connectivity, NIPRNET access, help desk support, desk-side support, shared network printing, network file sharing, directory services, training, one move/add/change per year, network backup and restore, 50MB e-mail/calendar storage per account, and 700MB network personal and 100MB network shared file storage per user account. Personal peripherals such as zip drive, PDA, and personal printers will be purchased through the CLIN 0023 catalog. Full Service Embarkable seats may be combined with CLIN 0007 High-End Seat Upgrade, CLIN 0008 Mission-Critical Seat Upgrade, and CLIN 0009AA/AB/AC/AE/AF/AG/AH Classified Connectivity Upgrade. The Full Service Embarkable meets all SLAs at **Level of Service 1**.

Specifications *(The configurations provided below are for comparison purposes only. The actual HW/SW configurations may exceed those listed below to meet applicable SLAs.)*

- Pentium P4- 2.4 Ghz
- 64KB L1 cache/ 512KB L2 cache
- 512MB PC-133 DIMM memory
- 14.1" XGA TFT Display
- 16MB of video memory
- 104-Key US/105-Key International Keyboard with Integrated Pointing Device
- 40GB EIDE Hard Disk Drive

CLIN 0003AA (continued)

- Fixed 1.44 MB Floppy Disk Drive
- Fixed Multi-speed CD ROM Drive
- 1 RJ45 10/100-baseT Ethernet Port
- Internal Audio Sound
- Padded Nylon Carrying Case
- Universal 205W 110-240VAC, 50/60Hz Power Supply

Software

- Windows 2000
- Internet Explorer 5.0
- Smart Card Support
- NetMeeting 3.0
- Windows Media
- WinZip
- Virus Protection - Norton A/V
- Adobe Acrobat Viewer
- TN3270 Client - IP 3270 Client
- VT100 Emulation
- Remote Management Software
- Standard Office Automation Software included on the Gold Disk
 - MS Word
 - Excel
 - PowerPoint
 - Access
- Microsoft Exchange/Outlook
 - Active Directory Driven

CLIN: 0003AB Limited Service Embarkable Work Station

Price: \$218.87 per month

Service Description

This service allows an Embarkable workstation not provided by the NMCI Information Strike Force to have direct, local connectivity to NMCI in accordance with the security requirements and policy of NMCI and receive all basic data seat services. The workstation hardware associated with this seat type is acquired, maintained, and refreshed by the Government and is intended for operating forces and transient users only.

This seat includes e-mail, Web access, two unclassified user accounts, network administration, LAN/WAN/MAN connectivity, NIPRNET access, help desk support, desk-side support, shared network printing, network file sharing, directory services, network and security hardware/software, training, one move/add/change per year, network backup and restore, 50MB e-mail/calendar storage per account, and 700MB network personal and 100MB network shared file storage per user account.

The NMCI Information Strike Force will provide the full range of help desk support for this seat except when the Information Strike Force determines that the cause of a reported problem is the result of workstation hardware or non-standard software failure. When this occurs, the NMCI help desk will close the trouble ticket and refer the user to the appropriate Government representative for resolution. This seat includes two non-classified user accounts for each Limited Service Embarkable seat procured. CLIN 0009AA/AB/AC Classified Connectivity Upgrade is available with the Limited Service Embarkable Work Station CLIN 0003AB. CLIN 0007 High-End Upgrade and CLIN 0008 Mission-Critical Upgrade are not available with the Limited Service Embarkable Work Station CLIN 0003AB.

Specifications

Software Government Provided

Minimum Requirements

- Celeron 566MHZ
- 128MB Memory
- 6GB Disk Space Available
- CDROM Drive
- 3.5" Floppy Drive
- 10/100 Network Card
- 56kbps V.90 Modem
- Smart Card Reader

CLIN 0003AB (continued)

Software

Government Provided:

- None Required

Information Strike Force Provided:

- Windows 2000
- Internet Explorer
- Smart Card Support
- VPN Software
- NetMeeting
- Windows Media Player
- WinZip
- Virus Protection - Norton A/V
- Adobe Acrobat Viewer
- TN3270 Client - IP 3270 Client
- VT100 Emulation
- Standard Office Automation Software included on the Gold Disk
 - MS Word
 - MS Excel
 - MS PowerPoint
 - MS Access
- Microsoft Exchange/Outlook

CLIN: 0004AA Full Service Embarkable Portable

Price: \$375.83 per month

Service Description

Embarkable portable seats will be periodically deployed and used in an expeditionary or field environment where the workstation will be subjected to rough handling and climatic extremes. Embarkable portable seats shall be capable of interfacing with and being reconfigured for compatibility with IT-21 shipboard networks and MCTN. Reconfiguration to interface with IT-21 or other non-NMCI (e.g. Disembarked) network is not the responsibility of the NMCI Information Strike Force. Reconfiguration for return and interface with NMCI is the responsibility of the NMCI Strike Force. NMCI services are provided to this SDP only when workstation is in garrison environment.



This seat includes workstation hardware, network and security hardware, software, hardware/software maintenance, hardware/software refresh, e-mail, Web access, two unclassified user accounts, network administration, LAN/WAN/MAN connectivity, NIPRNET access, help desk support, desk-side support, shared network printing, network file sharing, directory services, training, one move/add/change per year, network backup and restore, 50MB e-mail/calendar storage per account, and 700MB network personal and 100MB network shared file storage per user account. Personal peripherals such as zip drive, PDA, and personal printers will be purchased through the CLIN 0023 catalog. Full Service Embarkable Portable seats may be combined with CLIN 0007 High-End Seat Upgrade, CLIN 0008 Mission-Critical Seat Upgrade, CLIN 0009AA/AB/AC Classified Connectivity Upgrade. The Full Service Embarkable Portable seat meets all SLAs at **Level of Service 1**.

Specifications *(The configurations provided below are for comparison purposes only. The actual HW/SW configurations may exceed those listed below to meet applicable SLAs.)*

- Pentium PIII-750Mhz
- 32KB L1 cache/256KB L2 cache
- 256MB PC-133 DIMM memory
- 12.1" SVGA TFT Display
- 8MB of video memory
- 87-Key US Sealed Keyboard with Integrated Pointing Device
- 20GB EIDE Hard Disk Drive

CLIN 0004AA (continued)

- 1.44MB Removable Floppy Disk Drive with Swappable Multi-Speed CD ROM Drive
- 1 RJ45 10/100-base T Ethernet Port
- 1 RJ-II for 56 Kbps data/fax/voice modem
- Internal Audio Sound
- Padded Nylon Carrying Case
- Universal 60W 100-240VAC, 50/60 Hz AC Adapter
- Battery included

Software

- Windows 2000
- Internet Explorer 5.0
- Smart Card Support
- NetMeeting 3.0
- Windows Media
- WinZip
- Virus Protection - Norton A/V
- Adobe Acrobat Viewer
- TN3270 Client - IP 3270 Client
- VT100 Emulation
- Remote Management Software
- Standard Office Automation Software included on the Gold Disk
 - MS Word
 - Excel
 - PowerPoint
 - Access
- Microsoft Exchange/Outlook
 - Active Directory Driven

CLIN: 0004AB Limited Service Embarkable Portable

Price: \$225.54 per month

Service Description

This seat allows a workstation not provided by the NMCI Information Strike Force to have direct, local connectivity to NMCI in accordance with the security requirements and policy of NMCI and receive all basic data services. The workstation hardware (desktop or portable) associated with this seat are acquired, maintained, and refreshed by the Government and is intended for operating forces and transient users only. This seat includes e-mail, Web access, two unclassified user accounts, network administration, LAN/WAN/MAN connectivity, NIPRNET access, help desk support, desk-side support, shared network printing, network file sharing, directory services, training, one move/add/change per year, network backup and restore, 50MB e-mail/calendar storage per account, and 700MB network personal and 100MB network shared file storage per user account.

The NMCI Information Strike Force will provide the full range of help desk support for this seat except when the cause of a reported problem is the result of workstation hardware or non-standard software failure. When this occurs, the help desk will close the trouble ticket and refer the user to the appropriate government representative for resolution. Two non-classified accounts are included with each Limited Service Portable Embarkable seat procured. CLIN 0009AA/AB/AC Classified Connectivity Upgrade is available with the Limited Service Embarkable Portable CLIN 0004AB. CLIN 0007 High-End Upgrade and CLIN 0008 Mission-Critical Upgrade and are not available with this the Limited Service Embarkable Portable CLIN 0004AB.

Specifications

Government Provided

Minimum Requirements

- Celeron 400MHz Processor
- 128MB Memory
- 6GB Disk Space Available
- CDROM Drive
- 3.5" Floppy Drive
- 10/100 Network C
- 56kbps V.90 Modem
- Smart Card Reader

Software

Government Provided:

- None Required

CLIN 0004AB (continued)

Information Strike Force Provided:

- Windows 2000
- Internet Explorer
- Smart Card Support
- VPN Software
- NetMeeting
- Windows Media Player
- WinZip
- Virus Protection - Norton A/V
- Adobe Acrobat Viewer
- TN3270 Client - IP 3270 Client
- VT100 Emulation
- Standard Office Automation Software included on the Gold Disk
 - MS Word
 - MS Excel
 - MS PowerPoint
 - MS Access
- Microsoft Exchange/Outlook

CLIN: 0004AC Non-Ruggedized Deployable Portable

Price: \$333.97 per month

Service Description

This seat meets all the requirements for a portable seat. This seat includes PC hardware, network and security hardware/software, hardware/software maintenance, hardware/software refresh, e-mail, Web access, two unclassified user accounts, network administration, LAN/WAN/MAN connectivity, NIPRNET access, help desk support, desk-side support, shared network printing, network file sharing, directory services, training, one move/add/change per year, network backup and restore, 50MB e-mail/calendar storage per account, and 700MB network personal and 100MB network shared file storage per user account. Personal peripherals such as zip drive, PDA, and personal printers will be purchased through the CLIN 0023 catalog. Portable seats may be combined with CLIN 0007 High-End Seat Upgrade, CLIN 0008 Mission-Critical Seat Upgrade, CLIN 0009AA/AC/AE/AF/AG/AH Classified Connectivity Upgrade.

Deployable means that the workstation will be periodically deployed and used in an expeditionary or field environment. Non-Ruggedized Deployable portable seats shall be capable of interfacing with, and being reconfigured for, compatibility with IT-21 shipboard networks and MCTN. Reconfiguration to interface with IT-21 or other non-NMCI (e.g. Disembarked) network is not the responsibility of the Contractor. Reconfiguration for return and interface with NMCI is the responsibility of the Contractor. The Contractor shall provide two non-classified accounts for each Non-Ruggedized Deployable Portable seat procured.

Specifications

- Dell Latitude C640 (Weight 4-5 lbs.)
- Pentium IV 1.8 Ghz
- 256MB Double Data Rate SDRAM
- 20GB hard drive
- 3.5" floppy drive
- 24X CD ROM
- 14.1" XGA active matrix (TFT) display
- ATI mobility Rage 128 bit integrated video adapter with 8 MB SGRRAM
- ESS 3Si Maestro audio
- SoundBlaster software emulation
- 16 bit A to D, and D to A conversion
- Integrated 3Com Mini-PCI NIC (Internal)
- 56K modem
- Keyboard
- Mouse pad

CLIN 0004AC (continued)

- 8 cell primary battery
- Carrying case
- C-Port II- Advanced Port Replicator
- PS/2 2-button mouse
- PCMCIA Smartcard Reader
- 17" Dell E772p CRT Monitor – (16.0" viewable)

Software

- Same as [CLIN 0002](#)

CLIN: 0005AA Basic Hybrid Seat

Price: \$193.11 per month

Service Description

A Basic Hybrid Seat provides access to NMCI with proper authentication and access control for remote users with workstations not provided by the Information Strike Force.

This provides on-line terminal emulation of e-mail services, directory services, NMCI access, PKI integration, 50MB e-mail/calendar storage per account, and 700MB network personal storage and 100MB network shared file storage per user account, non-classified remote access services, and help desk services restricted to the Basic services listed above. One non-classified account is included with each Hybrid Seat procured.

The Information Strike Force is only responsible for SLA performance inside the NMCI infrastructure Point of Presence (POP). The unit of purchase for these service categories is referred to as a "seat." If the Information Strike Force determines that the cause of a reported problem is the result of workstation hardware incompatibility, hardware failure, or non-standard software failure, the help desk will close this trouble ticket and refer the user to the appropriate government representative for resolution. Basic Hybrid Seats shall access the NMCI via dial-up, Digital Subscriber Line (DSL), cable modem, etc. Basic Hybrid Seats will be configured based upon the following security parameters, which constitute the minimum-security load. Basic Hybrid Seats will be configured with the latest operating system security patches, anti-virus software with the most current virus signature profiles and smart card reader (provided as GFE). Basic Hybrid Seats shall be considered *untrusted* entities and shall connect to the NMCI at boundary 1.

Specifications

The Government Provides Hardware

Minimum Requirements Are:

- Dell OptiPlex GX260T w/ 512K Cache
- Pentium IV -2.0 GHz
- 400MHz front side bus
- 256MB 266 DDR NON-ECC SDRAM
- 3.5" Floppy (First increment orders only)
- 20GB EIDE 7200 RPM
- Integrated Intel Gigabit (10/100/1000)
- USB Smart Card Reader Keyboard
- 17" Dell E772p CRT Monitor – (16.0" viewable)

CLIN 0005AA (continued)

Software

Government Provided:

- Windows 2000
- Internet Explorer 5.0
- WinZip
- Adobe Acrobat Viewer
- TN3270 Client - IP 3270 Client
- VT100 Emulation
- Remote Management Software
- Microsoft Exchange/Outlook
- Active Directory Driven

Information Strike Force Provided:

- Smart Card Support
- VPN Software
- Virus Protection - Norton A/V

CLIN: 0005AB Enhanced Hybrid Seat

Price: \$208.35 per month

Service Description

An enhanced hybrid seat provides access to NMCI with proper authentication and access control for remote users with workstations not provided by the Information Strike Force. This seat gets full access to NMCI services.

This seat includes e-mail, Web access, one unclassified user account, network administration, LAN/WAN/MAN connectivity, NIPRNET access, help desk support, desk-side support, shared network printing, network file sharing, directory services, training, one move/add/change per year, network backup and restore, 50MB e-mail/calendar storage per account, and 700MB network personal and 100MB network shared file storage per user account.

The Information Strike Force is only responsible for SLA performance inside the NMCI infrastructure Point of Presence (POP). The unit of purchase for these service categories is referred to as a "seat." For the enhanced hybrid seat, the Information Strike Force shall provide for an original configuration load and test of the NMCI standard software load. To be considered a trusted NMCI user and connect within boundary 1, enhanced hybrid seats shall be configured with the standard NMCI software load. A smart card reader will be provided as part of the government provided PC hardware. The workstation hardware (desktop or portable) associated with this seat type is acquired, maintained, and refreshed by the Government. The Information Strike Force shall provide help desk support for the accessed services provided from the NMCI and the NMCI infrastructure except for the government furnished and maintained client device. If the NMCI Information Strike Force determines that the cause of a reported problem is the result of workstation hardware incompatibility, hardware failure, or non-standard software failure, the help desk will close this trouble ticket and refer the user to the appropriate government representative for resolution.

Specifications

The Government Provides Hardware
Minimum Requirements Are:

- Dell OptiPlex GX260T w/ 512K Cache
- Pentium IV -2.0 GHz
- 400MHz front side bus
- 256MB 266 DDR NON-ECC SDRAM
- 3.5" Floppy (First increment orders only)
- 20GB EIDE 7200 RPM

CLIN 0005AB (continued)

- Integrated Intel Gigabit (10/100/1000)
- USB Smart Card Reader Keyboard
- 17" Dell E772p CRT Monitor – (16.0" viewable)

Software

Government Provided:

- None Required

Information Strike Force Provided:

- Windows 2000
- Internet Explorer 5.0 Smart Card Support
- WinZip
- Virus Protection - Norton A/V
- Adobe Acrobat Viewer
- TN3270 Client - IP 3270 Client
- VT100 Emulation
- Remote Management Software
- Standard Office Automation Software included on the Gold Disk
- MS Word
- MS Excel
- MS PowerPoint
- MS Access
- Microsoft Exchange/Outlook
- Active Directory Driven

CLIN: 0005AC Reserved

Price:

CLIN: 0005AD Personal Access Package – 100% Concurrent Use

Price: \$162.41 per month

Service Description

A Personal Access Package seat provides access to NMCI with proper authentication and access control for remote users with workstations not provided by the contractor. This provides on-line terminal emulation of the following basic services: e-mail services, directory services, NMCI access, minimal security hardware/software, 50MB e-mail/calendar storage per account, and 700MB network personal and 100MB network shared file storage per user account, PKI integration and help desk services restricted to the basic services listed above.

The contractor is only responsible for SLA performance inside the NMCI infrastructure point of presence (POP). The unit of purchase for these service categories shall be referred to as a “seat.” The Contractor shall provide one non-classified account with each Personal Access Package seat procured. If the Contractor determines that the cause of a reported problem is the result of workstation hardware incompatibility, hardware failure, or non-standard software failure, the help desk will close this trouble ticket and refer the user to the appropriate government representative for resolution. Personal Access Package seats shall access the NMCI via USER provided dial-up, Digital Subscriber Line (DSL), cable modem, etc. Personal Access Package seats will be configured based upon the following security parameters, which constitute the minimum-security load. Personal Access Seats will be configured with the latest operating system security patches, anti-virus software with the most current virus signature profiles and smart card reader (provided as GFE) in accordance with attachment 8. Personal Access Package seats shall be considered entrusted entities and shall connect to the NMCI at boundary 1. Strong Identification and Authentication (I & A) and access control mechanisms shall be implemented for Personal Access Package users. Personal Access Package provides on-line terminal emulation of all basics NMCI services excluding multimedia, video conferencing and the Net meeting application.

A minimum of 30 seats must be ordered and supported by the same server within an ISF managed server farm.

CLIN: 0005AE Personal Access Package – 30% Concurrent Use

Price: \$149.05 per month

Service Description

Item 0005AE (and 0105AE if option is exercised):

A Personal Access Package – 30% Concurrent Use seat provides access to NMCI with proper authentication and access control for remote users with workstations not provided by the Contractor. This provides online terminal emulation of the following basic services: e-mail services, directory services, NMCI access, PKI integration, 50MB e-mail/calendar storage per account, 700MB network personal and 100MB network shared file storage per user account, and help desk services restricted to the basic services listed above. The contractor is only responsible for SLA performance inside the NMCI infrastructure Point of Presence (POP). The unit of purchase for these service categories shall be referred to as a “seat”. The Contractor shall provide one non-classified account with each Personal Access Package-30% Concurrent Use seat procured. If the Contractor determines that the cause of a reported problem is the result of workstation hardware incompatibility, hardware failure, or non-standard software failure, the help desk will close this trouble ticket and refer the user to the appropriate government representative for resolution. Personal Access Package-30% Concurrent Use seats shall access the NMCI via USER provided dial-up, Digital Subscriber Line (DSL), cable modem, etc. Personal Access Package-30% Concurrent Use seats will be configured based upon the following security parameters, which constitute the minimum-security load. Personal Access Package-30% Concurrent Use seats will be configured with the latest operating system security patches, anti-virus software with the most current virus signature profiles and smart card reader (provided as GFE) in accordance with attachment 8. Personal Access Package-30% Concurrent Use seats shall be considered untrusted entities and shall connect to the NMCI at boundary 1. Strong Identification and Authentication (I&A) and access control mechanisms shall be implemented for Personal Access Package-30% Concurrent Use users. Personal Access Package-30% Concurrent Use provides on-line terminal emulation of all basic NMCI services excluding multimedia, video conferencing, and Net Meeting application. Personal Access Package-30% Concurrent Use seats include standard office automation viewer software.

An initial minimum of 100 seats must be ordered and supported by the same server within an ISF managed server farm. Additional seats may be ordered at each server farm after the initial minimum quantity has been fulfilled.

CLIN: 0006 Additional Standard Wall Plug Service

Price: N/A

Service Description

Item 0006 (and 0106 if option is exercised):

Additional Wall Plug Service:

This service provides access to the NMCI in the form of a wall plug, which allows direct, local connectivity to NMCI in accordance with the security requirements, and policy of this contract. This service is an extension of the NMCI network and can be ordered for (1) all NMCI seats except a basic hybrid seat and (2) DAA approved devices as restricted by the individual CLIN service description. The purchase of an additional wall plug line item is not required if it is to support a move to a location with an existing NMCI wall plug or if it is intended to support an annual physical MAC item 0026AH or 0026AJ. Additional classified wall plug service shall only be ordered at sites that already contain classified seats. This service is an extension of the NMCI wall plug and can be ordered for all NMCI seats except a basic hybrid seat.

CLIN: 0006AA Additional Standard Wall Plug Service

Price: \$60.00 per month

Service Description

Item 0006AA:

Additional Standard Wall Plug Service:

Note - This item is not available for ordering after 28 April 2003. This service provides access to the NMCI in the form of a wall plug. This service allows an NMCI data seat user to have direct, local connectivity to NMCI in accordance with the security requirements and policy of this contract. This service is an extension of the NMCI infrastructure. This service from the wall plug can be used by all NMCI ordered seats except a basic hybrid seat.

Attachment 1 References:	3.1.8, 3.1.15, 3.2, 3.5.1 through 3.5.2, 3.6.1 through 3.6.4
Attachment 2 References:	10, 23

CLIN: 0006AB Unclassified Wall Plug – Service Only

Price: \$34.39 per month

Service Description

Item 0006AB (and 0106AB if option is exercised):

Additional Unclassified Wall Plug – Service Only:

This service provides additional unclassified access to the NMCI through an existing (previously installed) NMCI wall plug. This service is an extension of the unclassified NMCI connectivity and can be ordered for (1) all unclassified NMCI seats (except a basic hybrid seat), (2) a single unclassified workstation/data seat and (3) a single shared unclassified printer. The following items may not be attached using this service: (1) networks, (2) servers, (3) sensors, and (4) devices with high bandwidth requirements. DAA approval is required for any attached device. If an NMCI unclassified wall plug does not exist, installation of the unclassified NMCI wall plug is first required, via Item 0006AD. All NMCI ordered unclassified data seats except a basic hybrid seat can use the service from this wall plug.

Attachment 1 References:	3.1.8, 3.1.15, 3.2, 3.5.1 through 3.5.2, 3.6.1 through 3.6.4
Attachment 2 References:	10, 23

CLIN: 0006AC Classified Wall Plug – Service Only

Price: \$34.39 per month

Service Description

Item 0006AC (and 0106AC if option is exercised):

Additional Classified Wall Plug – Service Only:

This service provides additional classified access to the NMCI through an existing (previously installed) NMCI wall plug. This service is an extension of the classified NMCI connectivity and can be ordered for (1) all classified NMCI seats (except a basic hybrid seat), (2) a single classified workstation/data seat and (3) a single shared classified printer. The following items may not be attached using this service: (1) networks, (2) servers, (3) sensors, and (4) devices with high bandwidth requirements. DAA approval is required for any attached device. If an NMCI classified wall plug does not exist, installation of the classified NMCI wall plug is first required via Item 0006AE or Item 0006AF. All NMCI ordered classified data seats except a basic hybrid seat can use the service from this wall plug.

Attachment 1 References:	3.1.8, 3.1.15, 3.2, 3.5.1 through 3.5.2, 3.6.1 through 3.6.4, 4.7
Attachment 2 References:	10, 23, 35

CLIN: 0006AD Unclassified Wall Plug

Price: \$775.00

Service Description

Item 0006AD (and 0106AD if option is exercised):

Unclassified Wall Plug:

This service provides an additional unclassified LAN wall plug beyond those provided with (1) all unclassified NMCI seats (except a basic hybrid seat), (2) a single unclassified workstation/data seat and (3) a single shared unclassified printer. The following items may not be attached using this service: (1) networks; (2) servers; (3) sensors, and (4) devices with high bandwidth requirements. DAA approval is required for any attached device. This service, in conjunction with Item 0006AB, will allow direct, local connectivity to unclassified NMCI services in accordance with the security requirements and policy of this contract. This service does not include upgrading an existing switch to support this additional wall plug. If a switch providing NMCI unclassified service is not already in place that can support this additional wall plug, additional services will be required via Item 0006AG. This service only provides wall plug support for the inside cable plant. Access to NMCI services is provided by the basic seat service price if the wall plug is the primary wall plug for the seat. If the wall plug is an additional wall plug beyond that provided with the seat (e.g. – conference room), service must be separately ordered via Item 0006AB.

Attachment 1 References:	3.1.8, 3.1.15, 3.2, 3.5.1 through 3.5.2, 3.6.1 through 3.6.4
Attachment 2 References:	10, 23

CLIN: 0006AE Classified Wall Plug – Inside a Controlled Access Area

Price: \$775.00

Service Description

Item 0006AE (and 0106AE if option is exercised):

Classified Wall Plug (Within a Controlled Access Area):

This service provides an additional classified LAN wall plug beyond those provided with (1) all classified NMCI seats (except a basic hybrid seat); (2) a single classified workstation/data seat and (3) a single shared unclassified printer. The following items may not be attached using this service: (1) networks; (2) servers; (3) sensors, and (4) devices with high bandwidth requirements. DAA approval is required for any attached items. This service, in conjunction with Item 0006AC, will allow direct, local connectivity to classified NMCI, including SIPRNET, in accordance with the security requirements and policy of this contract. This service is limited to that provided within a Controlled Access Area where open secret storage is allowed and does not require a protected distribution system (PDS). This service, in conjunction with Item 0006AC, provides classified connectivity consistent with the security requirements of contract Attachments 4 and 5. This service must be placed within an area where an NMCI-managed classified switch and TACLANE already exist. If a switch providing classified service is not already in place that can support this additional wall plug, an existing encryption device must be available or additionally provided as GFE, and additional services will be required via Item 0006AG. This service only provides support for the inside cable plant. All requests for service require DAA approval prior to service delivery. Access to NMCI services is provided by the basic seat service price if the wall plug is the primary wall plug for the seat. If the wall plug is an additional wall plug beyond that provided with the seat (e.g. – conference room), service must be separately ordered via Item 0006AC.

Attachment 1 References:	3.1.8, 3.1.15, 3.2, 3.5.1 through 3.5.2, 3.6.1 through 3.6.4, 4.7
Attachment 2 References:	10, 23, 35

CLIN: 0006AF Classified Wall Plug – Outside a Controlled Access Area

Price: \$2,400.00

Service Description

Item 0006AF (and 0106AF if option is exercised):

Classified Wall Plug (Outside a Controlled Access Area):

This service provides an additional classified LAN wall plug beyond those provided with. (1) All classified NMCI seats (except a basic hybrid seat); (2) A single classified workstation/data seat and (3) A single shared unclassified printer. The following items may not be attached using this service: (1) Networks; (2) Servers; (3) Sensors, and (4) Devices with high bandwidth requirements. DAA approval is required for any attached device. This service, in conjunction with Item 0006AC, will allow direct, local connectivity to classified NMCI, including SIPRNET, in accordance with the security requirements and policy of this contract. This service is limited to that provided within a Controlled Access Area that is not approved for open secret storage and requires a protected distribution system (PDS). This service, in conjunction with Item 0006AC, provides classified connectivity consistent with the security requirements of contract Attachments Four and Five. This service must be placed within an area where an NMCI-managed classified switch and TACLANE already exist. If a switch providing classified service is not already in place that can support this additional wall plug, an existing encryption device must be available or additionally provided as GFE, and additional services will be required via Item 0006AG. This service only provides support for the inside cable plant. All requests for service require DAA approval prior to service delivery. Access to NMCI services is provided by the basic seat service price if the wall plug is the primary wall plug for the seat. If the wall plug is an additional wall plug beyond that provided with the seat (e.g. – conference room), service must be separately ordered via Item 0006AC.

Attachment 1 References:	3.1.8, 3.1.15, 3.2, 3.5.1 through 3.5.2, 3.6.1 through 3.6.4, 4.7
Attachment 2 References:	10, 23, 35

CLIN: 0006AG Project Wall Plug

Price: To be priced per individual order

Service Description

Item 0006AG (and 0106AG if option is exercised):

Project Wall Plug:

This service provides NMCI service through delivery of outside cable plant and/or inside cable plant for groups of more than 20 LAN wall plugs. The times specified in SLA 15 for completing the Project Wall Plug will be modified to reflect the final period of performance negotiated for the task order. This item will be separately priced in individual orders. This service, in conjunction with Items 0006AB/AC, will allow the data seat to have direct, local connectivity to NMCI in accordance with the security requirements and policy of this contract. This service may include both Classified and Unclassified service. Access to NMCI Services must be separately ordered via Items 0006AB/AC."

Ordering Process

For information regarding the CLIN 0006AG ordering process, please visit the NMCI Unpriced CLIN Tool at <https://128.11.63.205/upc/>

CLIN: 0006AH Switch Port – Low Bandwidth Service

Price: \$5.00 per month

Service Description

Item 0006AH (and 0106AH if option is exercised):

Switch Port -- Low Bandwidth Service:

This service provides access to NMCI in the form of an Ethernet access port on an existing NMCI-supported switch, which allows direct connectivity of a digital device to the NMCI-supported BAN/LAN/WAN in accordance with the security requirements and policy of this contract. This service allows the connection of low bandwidth digital devices to the existing NMCI network at the switch. Only those protocols that are in accordance with the NMCI network technical and security architecture will be supported (e.g. IP unicast and multicast at the network layer and Ethernet at the physical layer). Should the addition of a digital device exceed the spare capacity of an existing switch or WAN transport, additional services must be ordered via Item 0006AG (0106AG if option exercised) to upgrade the current infrastructure (including inside/outside cable plants) to support the needed switch and WAN capacity. The intended use of this CLIN is for connection of low bandwidth digital devices such as utility meters, energy management systems, security systems, access card readers, time card readers, environmental monitoring systems, energy/utility control systems, and production control systems. DAA approval is required for any attached digital device. This transport capability supports bandwidth requirements of less than 1.5 Mbps from existing NMCI switch capacity. This CLIN provides a single port at the existing switch and an accompanying IP address. Connection between the digital device and switch closet remains a government responsibility. Only Ethernet connectivity and transport delivered via 10/100 BaseTX is included.

CLIN: 0006AJ Switch Port – High Bandwidth Service

Price: \$25.00 per month

Service Description

Item 0006AJ (and 0106AJ if option is exercised):

Switch Port -- High Bandwidth Service:

This service provides access to NMCI in the form of an Ethernet access port on an existing NMCI-supported switch, which allows direct connectivity of a digital device to the NMCI-supported BAN/LAN/WAN in accordance with the security requirements and policy of this contract. This service allows the connection of high bandwidth digital devices to the existing NMCI network at the switch. Only those protocols that are in accordance with the NMCI network technical and security architecture will be supported (e.g. IP unicast and multicast at the network layer and Ethernet at the physical layer). Should the addition of a digital device exceed the spare capacity of an existing switch or WAN transport, additional services must be ordered via Item 0006AG (0106AG if option exercised) to upgrade the current infrastructure (including inside/outside cable plants) to support the needed switch and WAN capacity. The intended use of this CLIN is for connection of high bandwidth digital devices such as security cameras and data logging computers. DAA approval is required for any attached digital device. This transport capability supports bandwidth requirements between 1.5 Mbps and 10 Mbps from existing NMCI switch capacity. This CLIN provides a single port at the existing switch and an accompanying IP address. Connection between the digital device and switch closet remains a government responsibility. Only Ethernet connectivity and transport delivered via 10/100 BaseTX is included.

CLIN: 0006AK Sub-Device IP Address Management Service:

Price: \$1.00 per month

Service Description

Item 0006AK(and 0106AKif option is exercised):

Sub-Device IP Address Management Service:

This service provides sub-device IP address management for digital devices supported by CLIN 0006AH and 0006AJ (and 0106AH and 0106AJ if option is exercised). Digital devices connected directly to the NMCI network shall utilize IP only; use of proprietary or other protocols is not allowed. The Contractor shall assign static IP addresses on a case-by-case basis if digital devices do not support Dynamic Host Configuration Protocol. BootP for obtaining an IP address is not allowed. This service provides additional IP addresses and management beyond the single IP address provided under CLIN 0006AH and 0006AJ (and 0106AH and 0106AJ if option is exercised).

CLIN: 0007 High-End Seat Upgrade Package for CLIN 0001AA

Price: Additional \$204.67 per month

Service Description

For CLIN 0001AA Fixed Workstation Red

It is an additional \$204.67 per month in combination with CLIN 0001AA. This upgrade adds capability to CLIN 0001AA. Includes PC hardware, network and security hardware, software, hardware/software maintenance, hardware/software refresh, e-mail, Web access, two unclassified user accounts, LAN/WAN/MAN connectivity, NIPRNET access, help desk support, desk-side support, shared network printing, network file sharing, directory services, training, 50MB e-mail/calendar storage per account, and 700MB network personal and 100MB network shared file storage per user account. The High-End Seat Upgrade meets SLAs at Level of Service 2. Can be combined with CLIN 0001AA Red.



Specifications *(The configurations provided below are for comparison purposes only. The actual HW/SW configurations may exceed those listed below to meet applicable SLAs.)*

- Dell OptiPlex GX260T
- Pentium IV 3.0 GHz w/ 512K cache
- 533MHz front side bus
- 1024MB 266 DDR NON-ECC SDRAM
- 80GB ATA/66 EIDE 7200 RPM disk drive
- 16X EIDE - DVD ROM
- 3.5" Floppy
- Internal Chassis Speaker
- Integrated AC '97 Audio
- Integrated Intel Gigabit (10/100/1000)
- Integrated DVMT Video
- PS/2 2-button mouse
- USB Keyboard
- 17" Dell E772p CRT Monitor – (16.0" viewable)

CLIN 0007 (continued)

Software

- Windows 2000
- Internet Explorer 5.0
- Smart Card Support
- NetMeeting 3.0
- Windows Media
- WinZip
- Virus Protection - Norton A/V
- Adobe Acrobat Viewer
- TN3270 Client - IP 3270 Client
- VT100 Emulation
- Remote Management Software
- Standard Office Automation Software included on the Gold Disk
 - MS Word
 - MS Excel
 - MS PowerPoint
 - MS Access
- Microsoft Exchange/Outlook
 - Active Directory Driven

CLIN: 0007 High-End Seat Upgrade Package for CLIN 0002AA & 0002AB

Price: Additional \$204.67 per month

Service Description

For CLIN 0002AA & 0002AB Portable

There is an additional \$204.67 per month in combination with CLIN 0002AA & CLIN 0002AB. This upgrade adds capability to CLIN 0002AA & CLIN 0002AB Portable Seats. It is great for the web and graphics-savvy software. Provides excellent performance for use with light graphics applications or applications that require added processing capability. This CLIN is the ideal choice for large access databases, graphic intensive presentations, or Excel power users. Has the ability to support users who require access to NMCI while away from their office and to make high quality presentations while on travel. Includes PC hardware, network and security hardware, software, hardware/software maintenance, hardware/software refresh, e-mail, Web access, two unclassified user accounts, LAN/WAN/MAN connectivity, NIPRNET access, non-classified remote access, help desk support, desk-side support, shared network printing, network file sharing, directory services, training, 50MB e-mail/calendar storage per account, and 700MB network personal and 100MB network shared file storage per user account. The High-End Seat Upgrade meets SLAs at **Level of Service 2**. Can be combined with CLIN 0002AA & CLIN 0002AB Portables.



Specifications *(The configurations provided below are for comparison purposes only. The actual HW/SW configurations may exceed those listed below to meet applicable SLAs.)*

- Dell Latitude C640 (Weight 4-5 lbs.)
- Pentium IV 2.0 GHz with Speedstep Technology
- 512MB 100 MHz SDRAM
- 40GB hard drive
- 3.5" floppy drive
- 24X CD Rom
- 14.1" XGA active matrix (TFT) display
- ATI mobility Rage 128 bit integrated video adapter with 8MB SGRRAM
- ESS 3Si Maestro audio
- SoundBlaster software emulation
- 16 bit A to D, and D to A conversion
- Integrated 3Com Mini-PCI NIC (internal)

CLIN 0007 (continued)

- PS/2 Intellimouse
- 8 cell Primary battery
- Modem
- Carrying case
- C-Dock II Expansion Station
- PCMCIA Smartcard Reader
- 17" Dell E772p CRT Monitor – (16.0" viewable)

Software

- Windows 2000
- Internet Explorer 5.0
- Smart Card Support
- NetMeeting 3.0
- Windows Media
- WinZip
- Virus Protection - Norton A/V
- Adobe Acrobat Viewer
- TN3270 Client - IP 3270 Client
- VT100 Emulation
- Remote Management Software
- Standard Office Automation Software included on the Gold Disk
 - MS Word
 - MS Excel
 - PowerPoint
 - Access
- Microsoft Exchange/Outlook
 - Active Directory Driven

CLIN: 0007 High-End Seat Upgrade Package for CLIN 0003AA

Price: Additional \$204.67 per month

Service Description

For CLIN 0003AA Full Service Embarkable

Costs an additional \$204.67 per month in combination with CLIN 0003AA. This upgrade adds capability to CLIN 0003AA. Includes workstation hardware, network and security hardware, software, hardware/software maintenance, hardware/software refresh, e-mail, Web access, two unclassified user accounts, LAN/WAN/MAN connectivity, NIPRNET access, help desk support, desk-side support, shared network printing, network file sharing, directory services, training, 50MB e-mail/calendar storage per account, and 700 MB network personal and 100MB network shared file storage per user account. The High-End Seat Upgrade meets SLAs at **Level of Service 2**. Can be combined with CLIN 0003AA Full Service Embarkable.

Specifications *(The configurations provided below are for comparison purposes only. The actual HW/SW configurations may exceed those listed below to meet applicable SLAs.)*

- Pentium P4- 2.4 Ghz
- 64KB L1 cache/ 512KB L2 cache
- 512MB PC-133 DIMM memory
- 14.1" XGA TFT Display
- 16MB of video memory
- 104-Key US/105-Key International Keyboard with Integrated Pointing Device
- 40GB EIDE Hard Disk Drive

CLIN 0007 for 0003AA (continued)

- Fixed 1.44 MB Floppy Disk Drive
- Fixed Multi-speed CD ROM Drive
- 1 RJ45 10/100-baseT Ethernet Port
- Internal Audio Sound
- Padded Nylon Carrying Case
- Universal 205W 110-240VAC, 50/60 Hz Power Supply

Software

- Windows 2000
- Internet Explorer 5.0
- Smart Card Support
- NetMeeting 3.0
- Windows Media
- WinZip
- Virus Protection - Norton A/V
- Adobe Acrobat Viewer
- TN3270 Client - IP 3270 Client
- VT100 Emulation
- Remote Management Software
- Standard Office Automation Software included on the Gold Disk
 - MS Word
 - Excel
 - PowerPoint
 - Access
- Microsoft Exchange/Outlook
 - Active Directory Driven

CLIN: 0007 High-End Seat Upgrade Package for CLIN 0004AA

Price: Additional \$204.67 per month

Service Description

For CLIN 0004AA Full Service Embarkable Portable

Costs an additional \$204.67 per month in combination with CLIN 0004AA. This upgrade adds capability to CLIN 0004AA Full Service Embarkable Portable Seat. Provides excellent performance for use applications that require added processing capability. Includes workstation hardware, network and security hardware, software, hardware/software maintenance, hardware/software refresh, e-mail, Web access, two unclassified user accounts, LAN/WAN/MAN connectivity, NIPRNET access, non-classified remote access, help desk support, desk-side support, shared network printing, network file sharing, directory services, training, 50MB e-mail/calendar storage per account, and 700MB network personal and 100MB network shared file storage per user account. The High-End Seat Upgrade meets SLAs at **Level of Service 2**. Can be combined with CLIN 0004AA Full Service Embarkable Portable seat.

Specifications *(The configurations provided below are for comparison purposes only. The actual HW/SW configurations may exceed those listed below to meet applicable SLAs.)*

- Pentium PIII-750Mhz
- 32KB L1 cache/256KB L2 cache
- 256MB PC-133 DIMM memory
- 13.3" XGA TFT Display
- 8MB of video memory
- 87-Key US Sealed Keyboard with Integrated Pointing Device
- 10GB EIDE Hard Disk Drive
- 1.44MB Removable Floppy Disk Drive with Swappable Multi-Speed CD ROM Drive
- 1 RJ45 10/100-base T Ethernet Port
- Internal Audio Sound
- Padded Nylon Carrying Case
- Universal 60W 100-240VAC, 50/60Hz AC Adapter
- Power Cord

CLIN 0007 (continued)

Software

- Windows 2000
- Internet Explorer 5.0
- Smart Card Support
- NetMeeting 3.0
- Windows Media
- WinZip
- Virus Protection - Norton A/V
- Adobe Acrobat Viewer
- TN3270 Client - IP 3270 Client
- VT100 Emulation
- Remote Management Software
- Standard Office Automation Software included on the Gold Disk
 - MS Word
 - MS Excel
 - MS PowerPoint
 - MS Access
- Microsoft Exchange/Outlook
 - Active Directory Driven

CLIN 0008AA Mission-Critical Upgrade Package – Single Connection

Price: \$182.24

Service Description

Optional for CLINs 0001AA, 0002AA/AB, 0003AA, 0004AA, 0004AC (and 0101AA, 0102AA/AB, 0103AA, 0104AA and 0104AC, if option is exercised).

Additional \$182.24 per month in combination with CLIN 0001AA Red Seat, CLIN 0002AA Portable Seat, 0002AB Portable Seat, CLIN 0003AA Full Service Embarkable Work Station, CLIN 0004AA Embarkable Portable or CLIN 0004AC Non-Ruggedized Deployable Portable. The Mission-Critical Upgrade provides users with Level of Service 3 for all SLAs. Level of Service 3 provides for fastest response, fastest problem resolution, and maximum availability. Upgrading a seat with the Mission-Critical Upgrade does not change CLIN 0001AA, 0002AA, 0002AB, 0003AA, 0004AA or 0004AC hardware configurations. This upgrade is an enhanced level of service provided through enhanced network capability and faster problem resolution.

Item 0008AA (and 0108AA if option is exercised) is optional for Item 0009AA (and 0109AA, if option is exercised). Item 0008AB (and 0108AB, if option is exercised) is optional for CLIN 0009AB-AH (and 0109AB-AH, if option is exercised) to provide Mission Critical support for both the Classified and Unclassified services included with these CLINs. If Mission Critical support is only required for either the Classified or the Unclassified service provided with Items 0009AB-AH (and 0109AB-AH, if option is exercised), only item 0008AA (and 0108AA if option is exercised) is required.”

SLA Examples at Service Level 3:

- SLA 1, Desktop Hardware and Operating System Availability: 99.9% (Increase of 1.44 Hours per month)
- SLA 1, Desktop Hardware and Operating System Problem Resolution: 4 Hours (Decrease from 1 Business Day to 4 Hours)
- SLA 3, E-mail Services Availability: 99.7% (Increase of 1.44 Hours per month)
- SLA 3, E-Mail Problem Resolution: 30 minutes (50% Decrease in Response Time)
- SLA 5, File Share Services Time to Recover Lost Files: 4 Hours 98% of the time (Increase From 1 Day 95%)
- SLA 6, Web Access Services Performance of Web Access: <=5 Seconds (66% Decrease in Average Time to Access Web)
- SLA 15, Moves, Adds, Changes Responsiveness: <=2 Days (50% Decrease in Time to Complete MAC)
- SLA 23, Basic Help Desk Services Responsiveness: Less than 5% Call Abandonment (2% Fewer Abandoned Calls)
- SLA 23, Basic Help Desk Services Call Resolved on First Contact: 80% (23% More Calls Resolved on First Contact)

CLIN 0008AB Mission-Critical Upgrade Package – Dual Connection

Price: \$273.36

Service Description

Optional for CLINs 0001AA, 0002AA/AB, 0003AA, 0004AA, 0004AC (and 0101AA, 0102AA/AB, 0103AA, 0104AA and 0104AC, if option is exercised).

Additional \$273.36 per month in combination with CLIN [0001AA](#) Red Seat, CLIN [0002AA](#) Portable Seat, 0002AB Portable Seat, CLIN [0003AA](#) Full Service Embarkable Work Station, CLIN [0004AA](#) Embarkable Portable or CLIN 0004AC Non-Ruggedized Deployable Portable. The Mission-Critical Upgrade provides users with Level of Service 3 for all SLAs. Level of Service 3 provides for fastest response, fastest problem resolution, and maximum availability. Upgrading a seat with the Mission-Critical Upgrade does not change CLIN 0001AA, 0002AA, 0002AB, 0003AA, 0004AA or 0004AC hardware configurations. This upgrade is an enhanced level of service provided through enhanced network capability and faster problem resolution.

Item 0008AA (and 0108AA if option is exercised) is optional for Item 0009AA (and 0109AA, if option is exercised). Item 0008AB (and 0108AB, if option is exercised) is optional for CLIN 0009AB-AH (and 0109AB-AH, if option is exercised) to provide Mission Critical support for both the Classified and Unclassified services included with these CLINs. If Mission Critical support is only required for either the Classified or the Unclassified service provided with Items 0009AB-AH (and 0109AB-AH, if option is exercised), only item 0008AA (and 0108AA if option is exercised) is required.

SLA Examples at Service Level 3:

- SLA 1, Desktop Hardware and Operating System Availability: 99.9% (Increase of 1.44 Hours per month)
- SLA 1, Desktop Hardware and Operating System Problem Resolution: 4 Hours (Decrease from 1 Business Day to 4 Hours)
- SLA 3, E-mail Services Availability: 99.7% (Increase of 1.44 Hours per month)
- SLA 3, E-Mail Problem Resolution: 30 minutes (50% Decrease in Response Time)
- SLA 5, File Share Services Time to Recover Lost Files: 4 Hours 98% of the time (Increase From 1 Day 95%)
- SLA 6, Web Access Services Performance of Web Access: <=5 Seconds (66% Decrease in Average Time to Access Web)
- SLA 15, Moves, Adds, Changes Responsiveness: <=2 Days (50% Decrease in Time to Complete MAC)
- SLA 23, Basic Help Desk Services Responsiveness: Less than 5% Call Abandonment (2% Fewer Abandoned Calls)
- SLA 23, Basic Help Desk Services Call Resolved on First Contact: 80% (23% More Calls Resolved on First Contact)

CLIN: 0009AA Classified Connectivity Upgrade Package

Price: Additional \$252.17 per month

Service Description

Classified Only Connectivity Upgrade Package

Optional for CLINs 0001AA/AB/AC, 0002AA/AB, 0003AA/AB, 0004AA/AB/AC (and 0101AA/AB/AC, 0102AA/AB, 0103AA/AB, 0104AA/AB/AC if option is exercised).

No unclassified connectivity is provided with this CLIN.

Costs an additional \$252.17 per month in combination with CLIN 0001AA/AB/AC, CLIN 0002AA/AB, CLIN 0003AA/AB, and CLIN 0004AA/AB/AC. This service provides classified connectivity consistent with the security requirements of contract attachments four and five. This seat upgrade provides all necessary security, including SIPRNET, to support a secure workstation environment. The Classified Only Connectivity Upgrade includes all required infrastructure upgrades, security cleared help desk and network operating center personnel, and all security required PC hardware upgrades (e.g., a removable hard drive). The Classified Only Connectivity Upgrade includes a total of 5 classified user accounts. Total accounts when ordered with a CLIN 0001AA/AB/AC, 0002AA/AB, 0003AA/AB, or 0004AA/AB/AC is 5 classified and 2 unclassified. The unclassified user accounts can be aggregated and used to provide unclassified access through existing unclassified NMCI seats.



CLIN 0009AA

Classified Seat Only

Accounts

- 2 Unclassified
- 5 Classified



☒ CLINs:
0001AA-AC
or 0002 AA-AB
or 0003AA-AB
or 0004AA-AC

☒ CLIN 0009AA

CLIN being upgraded	\$ X.XX
0009AA Monthly Service Price	+ \$252.17
Total Monthly Service Price	\$ X.XX

CLIN: 0009AB Switchable Classified Connectivity (Thin Client Solution)

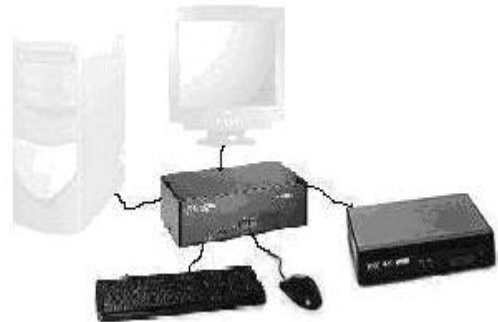
Price: Additional \$306.00 per month

Service Description

Switchable Classified Connectivity (Thin Client solution)

Optional for Item 0001AA/AB/AC/AD, 0002AA/AB, 0003AA/AB, 0004AA/AB (and 0101AA/AB/AC/AD, 0102AA/AB, 0103AA/AB, 0104AA/AB if option is exercised).

The thin client device used for the CLIN 009AB is the same thin client device used in CLIN 001AF with the addition of an external A/B switch for sharing a monitor, keyboard and mouse. Unclassified connectivity service is provided by the seat type that is being upgraded with this CLIN (i.e., 0001AA/AB/AC/AD, CLIN 0002AA/AB, CLIN 0003AA/AB and CLIN 0004AA/AB). The Classified Thin Client provides Thin Client services to users within a secure enclave. The Classified Thin Client shall not be used for classification levels higher than SECRET. Classified Thin Client shall only be located within physically secured and monitored enclaves, where approved and accepted by the DAA.



The following are provided with a Thin Client Session: a diskless device, network connection, minimal security hardware/software, hardware/software maintenance, hardware/software refresh, e-mail, Web access, LAN/WAN/MAN connectivity, help desk support, desk-side support, shared network printing, network file sharing, directory services, one move/add/change per year, training, 50MB e-mail/calendar storage per account, and 700MB network personal and 100MB network shared file storage per user account. Applications are provided via terminal server session.

Costs an additional \$306.00 per month in combination with CLIN 0001AA/AB/AC/AD, CLIN 0002AA/AB, CLIN 0003AA/AB and CLIN 0004AA/AB. This service provides classified connectivity consistent with the security requirements of contract attachments four and five and provides access to unclassified connectivity. This seat upgrade provides all necessary security, including SIPRNET, to support a secure workstation environment. The Switchable Classified Connectivity Upgrade includes all required infrastructure upgrades, security cleared help desk and network operating center personnel. This upgrade includes 4 classified accounts. Total accounts when ordered with a CLIN 0001AA/AB/AC/AD, 0002AA/AB, 0003AA/AB, or 0004AA/AB is 4 classified and 2 unclassified. The CLIN must be ordered with a minimum of 30 seats within a secure enclave, which is the same as CLIN 001AF.

The shared monitor must be compatible with the Microsoft Windows XP Embedded video driver.

Peripheral and I/O devices are not supported (PDA, printer, USB, CD, Floppy, etc.)

Any applications not listed in the software list below, must be submitted as a CLIN 29.

Note: The configurations provided below are for comparison purposes only.

Hardware included with CLIN 009AB:

- Thin Client device
- AB switch
- PS/2 Keyboard w/o CAC reader
- PS/2 mouse
- External CAC reader for the Unclassified seat.

Hardware NOT included with CLIN 009AB:

Workstation and monitor: CLIN 0001AA/AB/AC/AD, CLIN 0002AA/AB, CLIN 0003AA/AB and CLIN 0004AA/AB

Thin Client Device restrictions:

- No Hard Drive
- No Floppy Drive
- No CD/ROM

Software

Note: Multimedia applications are not supported (e.g., NetMeeting).

- Windows Embedded XP
- Internet Explorer
- PKI Support - as available from vendors
- WinZip
- Virus Protection
- Adobe Acrobat Viewer
- TN3270 Client - IP 3270 Client
- VT100 Emulation
- Remote Management Software
- Active Directory Driven
- Standard Office Automation
 - MS Word
 - MS Excel
 - MS PowerPoint
 - MS Access
- Microsoft Exchange/Outlook

CLIN: 0009AC Switchable Classified Connectivity (Dual CPU Solution)

Price: Additional \$441.97 per month

Service Description

Switchable Classified Connectivity Upgrade Package (Dual CPU Solution)

Optional for Items 0001AA/AB/AC, 0002AA/AB, 0003AA/AB, 0004AA/AB/AC (and 0101AA/AB/AC, 0102AA/AB, 0103AA/AB, 0104AA/AB if option is exercised).

An external A/B switch is provided to allow the use of a single monitor, keyboard, and mouse. Classified connectivity service is provided by a configuration equal to a CLIN 0001AA, Red – Fixed workstation. Unclassified connectivity service is provided by the seat type that is being upgraded with this CLIN.

Additional \$441.97 per month in combination with CLIN 0001AA/AB/AC, CLIN 0002AA/AB, CLIN 0003AA/AB and CLIN 0004AA/AB/AC. This service provides Classified connectivity consistent with the security requirements of contract attachments four and five and provides access to unclassified connectivity. This seat upgrade provides all necessary security, including SIPRNET, to support a secure workstation environment. The Switchable Classified Connectivity Upgrade includes all required infrastructure upgrades, security cleared help desk and network operating center personnel, and all security required PC hardware upgrades (e.g., a removable hard drive). This upgrade includes 5 classified accounts. Total accounts when ordered with a CLIN 0001AA/AB/AC, 0002AA/AB, 0003AA/AB, or 0004AA/AB/AC is 5 classified and 2 unclassified.



CLIN 0009AC

Switchable Dual CPU Solution

Accounts:

- 2 Unclassified
- 5 Classified

Unclassified Access via CLINs 0001, 0002, 0003 or 0004



Classified Access via Red Seat

☒ **CLINs:**
0001AA-AC
or 0002AA-AB
or 0003AA-AB
or 0004AA-AC

☒ **CLIN 0009AC**

CLIN being upgraded	\$ X.XX
0009AC Monthly Service Price	+ \$441.97
Total Monthly Service Price	\$ X.XX

CLIN: 0009AD Re-Bootable Classified Connectivity Upgrade

Price: Additional \$548.27 per month

Service Description

Re-Bootable Classified Connectivity Upgrade Package

Optional for Item 0001AA (and 0101AA if option is exercised).

This option provides an internal switch and additional NIC card to allow a CLIN 0001AA to have classified and unclassified connectivity. When switching between classified and unclassified service, the CPU must be re-booted. This option is only available when ordered in conjunction with CLIN 0001AA so that the switch can be installed in the factory.

Additional \$548.27 per month in combination with CLIN 0001AA. This service provides classified connectivity consistent with the security requirements of contract attachments four and five and provides access to unclassified connectivity. This seat upgrade provides all necessary security, including SIPRNET, to support a secure workstation environment. The Re-Bootable Classified Connectivity Upgrade includes all required infrastructure upgrades, security cleared help desk and network operating center personnel, and all security required PC hardware upgrades (e.g., a removable hard drive). This upgrade includes 5 classified accounts. Total accounts when this upgrade is ordered with a CLIN 0001AA seat is 5 classified and 2 unclassified.



CLIN 0009AD Re-bootable Upgrade

Accounts

- 2 Unclassified
- 5 Classified



Two NIC and
Two Hard Drives

☒ CLIN 0001AA ☒ CLIN 0009AD

0001AA Monthly Service Price	\$246.51
0009AD Monthly Service Price	<u>+ \$548.27</u>
Total Monthly Service Price	\$794.78

CLIN: 0009AE Switchable Classified Connectivity Upgrade Package (Dual CPU Solution/White)

Price: Additional \$435.91 per month

Service Description

Switchable Classified Connectivity Upgrade Package (Dual CPU Solution/White)

Optional for Items 0001AA/AB/AC, 0002AA/AB, 0004AC (and 0101AA/AB/AC, 0102AA/AB, 0104AC if option is exercised).

This option provides an external A/B switch to allow the use of a single monitor, keyboard, and mouse. Classified connectivity service is provided by a configuration equal to a CLIN 0001AB, White - Fixed workstation. Unclassified connectivity service is provided by the seat that is being upgraded with this CLIN.

Additional \$435.91 per month in combination with CLIN 0001AA/AB/AC, CLIN 0002AA/AB, and CLIN 0004AC. This service provides Classified connectivity consistent with the security requirements of contract attachments four and five and provides access to unclassified connectivity. This seat upgrade provides all necessary security, including SIPRNET, to support a secure workstation environment. The Switchable Classified Connectivity Upgrade includes all required infrastructure upgrades, security cleared help desk and network operating center personnel, and all security required PC hardware upgrades (e.g., a removable hard drive). Total accounts when this upgrade is ordered with a CLIN 0001AA/AB/AC, 0002AA/AB, or 0004AC is 5 classified accounts and 2 unclassified accounts.



CLIN 0009AE

Switchable Dual CPU Solution - White

Accounts:

- 2 Unclassified
- 5 Classified

Unclassified Access via CLINs 0001AA-AC, 0002, or 0004AC



Classified Access via White Seat

☒ CLINs:
0001AA-AC
or 0002AA-AB
or 0004AC

☒ CLIN 0009AE

CLIN being upgraded	\$ X.XX
0009AE Monthly Service Price	<u>+ \$435.91</u>
Total Monthly Service Price	\$ X.XX

CLIN: 0009AF Switchable Classified Connectivity Upgrade Package (Dual CPU Solution/Blue)

Price: \$431.06 per month

Service Description

Switchable Classified Connectivity Upgrade Package (Dual CPU Solution/Blue)

It is **optional** for Items 0001AA/AB/AC, 0002AA/AB, 0004AC (and 0101AA/AB/AC, 0102AA/AB, 0104AC if option is exercised).

This option provides an external A/B switch to allow the use of a single monitor, keyboard, and mouse. Classified connectivity service is provided by a configuration equal to a CLIN 0001AC, Blue-Fixed workstation. The seat that is being upgraded with this CLIN provides unclassified connectivity service.

An additional \$431.06 per month is charged in combination with CLIN 0001AA/AB/AC, CLIN 0002AA/AB, and CLIN 0004AC. This service provides classified connectivity consistent with the security requirements of contract attachments four and five and provides access to unclassified connectivity. This seat upgrade provides all necessary security, including SIPRNET, to support a secure workstation environment. The Switchable Classified Connectivity Upgrade includes all required infrastructure upgrades, security cleared help desk and network operating center personnel, and all security required PC hardware upgrades (e.g., a removable hard drive). Total accounts when this upgrade is ordered with a CLIN 0001AA/AB/AC, 0002AA/AB, or 0004AC is 5 classified accounts and 2 unclassified accounts.

The exact hardware configuration for this service is under review and may include a diskless device.

CLIN 0009AF Switchable Dual CPU Solution - Blue							
Accounts: •2 Unclassified •5 Classified	<div>Unclassified Access via CLINs 0001AA-AC, 0002, or 0004AC</div> <div>Classified Access via Blue Seat</div> 						
<input checked="" type="checkbox"/> CLINs: 0001AA-AC or 0002AA-AB or 0004AC	<input checked="" type="checkbox"/> CLIN 0009AF						
<table><tr><td>CLIN being upgraded</td><td>\$ X.XX</td></tr><tr><td>0009AF Monthly Service Price</td><td>+ \$431.06</td></tr><tr><td>Total Monthly Service Price</td><td>\$ X.XX</td></tr></table>		CLIN being upgraded	\$ X.XX	0009AF Monthly Service Price	+ \$431.06	Total Monthly Service Price	\$ X.XX
CLIN being upgraded	\$ X.XX						
0009AF Monthly Service Price	+ \$431.06						
Total Monthly Service Price	\$ X.XX						

CLIN: 0009AG Switchable Classified Connectivity Upgrade Package (Dual CPU Solution/Portable)

Price: \$489.51 per month

Service Description

Switchable Classified Connectivity Upgrade Package (Dual CPU Solution/Portable)

This is **Optional** for Items 0001AA/AB/AC, 0002AA/AB, 0004AC (and 0101AA/AB/AC, 0102AA/AB, 0104AC if option is exercised).

This option provides an external A/B switch to allow the use of a single monitor, keyboard, and mouse. Classified connectivity service is provided by a configuration equal to a CLIN 0002AA/AB, Portable seat. In order to receive classified remote access service for CLIN 0009AG a CLIN 0018 must be ordered. Unclassified connectivity service is provided to the seat that is being upgraded with this CLIN.

There is an additional \$489.51 per month in combination with CLIN 0001AA/AB/AC, CLIN 0002AA/AB, and CLIN 0004AC. This service provides classified connectivity consistent with the security requirements of contract attachments four and five and provides access to unclassified connectivity. This seat upgrade provides all necessary security, including SIPRNET, to support a secure workstation environment. The Switchable Classified Connectivity Upgrade includes all required infrastructure upgrades, security cleared help desk and network operating center personnel, and all security required PC hardware upgrades (e.g., a removable hard drive). Total accounts when this upgrade is ordered with a CLIN 0001AA/AB/AC, 0002AA/AB, or 0004AC is 5 classified accounts and 2 unclassified accounts.

CLIN 0009AG <i>Switchable Dual CPU Solution - Portable</i>							
Accounts: •2 Unclassified •5 Classified	<div>Unclassified Access via CLINs 0001AA-AC, 0002, or 0004AC</div> <div>Classified Access via Portable Seat</div>						
<div><input checked="" type="checkbox"/> CLINs: 0001AA-AC or 0002AA-AB or 0004AC</div> <div><input checked="" type="checkbox"/> CLIN 0009AG</div>							
<table><tr><td>CLIN being upgraded</td><td>\$ X.XX</td></tr><tr><td>0009AG Monthly Service Price</td><td>+ \$489.51</td></tr><tr><td>Total Monthly Service Price</td><td>\$ X.XX</td></tr></table>		CLIN being upgraded	\$ X.XX	0009AG Monthly Service Price	+ \$489.51	Total Monthly Service Price	\$ X.XX
CLIN being upgraded	\$ X.XX						
0009AG Monthly Service Price	+ \$489.51						
Total Monthly Service Price	\$ X.XX						

CLIN: 0009AH Switchable Classified Connectivity Upgrade Package (Dual CPU Solution/Non-Ruggedized Deployable Portable)

Price: \$515.23 per month

Service Description

Switchable Classified Connectivity Upgrade Package (Dual CPU Solution/Non-Ruggedized Deployable Portable)

This is **optional** for Items 0001AA/AB/AC, 0002AA/AB, 0004AC (and 0101AA/AB/AC, 0102AA/AB, 0104AC if option is exercised).

This option provides an external A/B switch to allow the use of a single monitor, keyboard, and mouse. Classified connectivity service is provided by a configuration equal to a CLIN 0004AC, Non-Ruggedized Deployable Portable. Unclassified connectivity service is provided by the seat that is being upgraded with this CLIN.

There is an additional \$515.23 per month in combination with CLIN 0001AA/AB/AC, CLIN 0002AA/AB, and CLIN 0004AC. This service provides classified connectivity consistent with the security requirements of contract attachments four and five and provides access to unclassified connectivity. This seat upgrade provides all necessary security, including SIPRNET, to support a secure workstation environment. The Switchable Classified Connectivity Upgrade includes all required infrastructure upgrades, security cleared help desk and network operating center personnel, and all security required PC hardware upgrades (e.g., a removable hard drive). Total accounts when this upgrade is ordered with a CLIN 0001AA/AB/AC, 0002AA/AB, or 0004AC is 5 classified accounts and 2 unclassified accounts.



CLIN 0009AH
Switchable Dual CPU Solution - Portable

Accounts:
•2 Unclassified
•5 Classified

Unclassified Access via CLINs 0001AA-AC, 0002, or 0004AC



Classified Access via Portable Seat



☒ CLINs:
0001AA-AC
or 0002AA/AB
or 0004AC

☒ CLIN 0009AH

CLIN being upgraded	\$ X.XX
0009AH Monthly Service Price	+ \$515.23
Total Monthly Service Price	\$ X.XX

CLIN: 0010AA Basic Voice Seat

Price: \$45.96 per month

Service Description

Non-secured voice communications provide user access to voice communications. A fixed voice service seat includes instruments, infrastructure, and other services to provide non-secured telephone-related connectivity within and external to NMCI. The basic capabilities/services are call forwarding, call transfer, call hold, call waiting, call pickup, and hunt group. The NMCI Information Strike Force will provide for connecting users to voice communication service. The basic voice seat price includes unlimited local PSTN access and unlimited calls to other NMCI voice seats. Basic voice seat capabilities include interoperability with Defense Switched Network (DSN), Federal Telecommunications System (FTS) 2001, Government Emergency Telecommunications System (GETS) and unlimited usage of local Public Switched Telephone Network (PSTN). The NMCI Information Strike Force will provide operator services to include 411 directory assistance, enhanced 911 capabilities, and 24-hour operator-assisted calling including DISN OCONUS calls.

CLIN: 0010AB Business Voice Upgrade Package

Price: \$10.01 per month

Service Description

A business voice seat upgrade adds a premium voice terminal with the following additional features beyond the requirements of a basic voice seat: voice mail, caller-ID, and conference calling (minimum 3-party conference). It is **Optional** for Item 0010AA.

CLIN: 0010AC Mission-Critical Voice Seat Upgrade Package

Price: \$7.68 per month

Service Description

A Mission-Critical Voice Seat Upgrade Package increases availability of voice seat services. It is **Optional** for Item 0010AA.

CLIN: 0010AD Per Voice Line

Price: \$48.66 per month

Service Description

A Pier Voice Line provides voice connectivity for ships pier-side at designated Navy and Marine Corps facilities. The NMCI Information Strike Force provided connectivity should interface with government provided ship's telephones or telephone equipment. The Pier Voice Line provides the same NMCI capabilities/services that are associated with the Basic Voice Seat, and the Pier Voice Line price includes unlimited local PSTN access and unlimited calls to NMCI voice seats. The NMCI Information Strike Force will provide the capability to provision Pier Voice Lines within 24 hours (normal) or 1 hour (emergency).

CLIN: 0010AE Pier Voice Trunk

Price: \$973.20 per month

Service Description

A Pier Voice Trunk (DS0s bundled into DS1s) provides voice connectivity for PBX-equipped ships pier-side at designated Navy and Marine Corps facilities. The NMCI Information Strike Force provided connectivity will interface with government provided ship's telephone equipment. The Pier Voice Trunk provides the same NMCI capabilities/services that are associated with the Basic Voice Seat, and the Pier Voice Trunk price includes unlimited local PSTN access and unlimited calls to NMCI voice seats. The NMCI Information Strike Force will provide the capability to provision Pier Voice Trunks within 24 hours (normal) or 1 hour (emergency).

CLIN: 0010AF Commercial Voice Seat

Price: \$45.96 per month

Service Description

Commercial Voice Seat provides voice services to commercial entities, family housing and unofficial users located on Navy and Marine Corps installations where ready connection to the Public Switched Telecommunications Network (PSTN) is not available. The NMCI Commercial Voice Seat only provides unlimited calls within the local calling area. The NMCI Information Strike Force will provide the Commercial Voice Seat with access to commercial long distance carriers.

CLIN: 0010AG Commercial Voice Connectivity

Price: \$44.94 per month

Service Description

Commercial Voice Connectivity provides the physical cable plant between the local telephone company's demarcation point on a naval base and the telephone jack located in on-base commercial entities, family housing and unofficial users premises. At facilities equipped with a new infrastructure, sufficient external cable plant will be provided from the local telephone company's demarcation point on a naval base to each individual entity to cover its voice service requirements.

CLIN: 0011 Secure Voice Seat

Price: \$51.08 per month

Service Description

A Secure Voice Seat provides user access to voice communications services, which include National Security Agency (NSA) approved instruments (STU, STE, etc.), infrastructure, and other services to provide secure telephone-related connectivity within and external to NMCI.

CLIN: 0012 Mobile Phone Seat

Price: \$66.59 per month

Service Description

A Mobile Phone Seat provides the user mobile (analog/digital) non-secured voice communications within the NMCI service area. The calling plan provides a minimum of 500 minutes per month of airtime with no roaming or long distance charges.

CLIN: 0013 Personal Paging Service Seat

Price: \$33.73 per month

Service Description

Provides non-secured voice and text messages throughout the NMCI service area.

CLIN: 0014 Fixed Video Teleconference Seat

Price: To be priced per individual order

Service Description

In accordance with issued orders, a Fixed VTC seat provides audio-visual services in existing dedicated facilities where users can initiate and participate in live video teleconferences. Fixed VTC Seats include infrastructure and required services to provide fixed video teleconference connectivity within and external to NMCI. These services consist of high bandwidth communications, point-to-point, point-to-multi-point and continuous transmission that allows participants to conduct visually interactive electronic meetings between one or more distant locations using video cameras, monitors, and audio and video communications. This service provides interoperability with other VTC systems using H.320 and H.323 standards. Some of the features of this service include room cameras with full area coverage, large monitors, on-screen menus, dynamic speaker technology, far-end camera control, collaborative tools, VTC scheduling set up and operations, and multi-session bridging to enable VTC connectivity throughout the NMCI and with external participants, and remote diagnostics. This item will be separately priced in individual orders.

Ordering Process

For information regarding the CLIN 0014 ordering process, please visit the NMCI Unpriced CLIN Tool at <https://128.11.63.205/upc/>

CLIN: 0015 Moveable Video Teleconference Seat

Price: Per individual order

Service Description

A Moveable VTC Seat provides audio-visual equipment that allows user access to selected VTC services, offering mobility and easy relocation. Users can initiate and participate in live video teleconferences. Moveable VTC Seats include telecommunications infrastructure and required services to provide movable video teleconference connectivity within and external to NMCI. These services consist of high bandwidth communications, point-to-point and point-to-multi-point that allow participants to see and hear each other as if they were in the same room. Multi-point VTC includes audio-based switching, chair/director control, and continuous presence. Service provides interoperability with other VTC systems using H.320 and H.323 standards and speed matching. Features of this service include room cameras with full area coverage, large monitors, on-screen menus, dynamic speaker technology, far-end camera control, remote diagnostics, T.120 compliant collaborative tools, VTC scheduling, set-up, and operations, and multi-session bridging to enable VTC connectivity throughout NMCI and with external participants.

CLIN: 0015AA Basic Moveable VTC Seat

Price: \$1,071.40 per month

Service Description

CLIN 0015AA (and 0115AA if option is exercised):

This service offers a video teleconferencing (VTC) system that provides the capability to conduct conferences and briefings over the NMCI video network using a menu driven, hand-held wireless user interface. A 27-inch monitor displays either documents or video images of attendees. PC Laptop connections are provided for PowerPoint, Word, and Excel presentations. The package includes a moveable whiteboard as well as auxiliary data ports, which provide connectivity to optional external equipment that would be priced separately (i.e. - VCR, document camera, etc.). A built-in microphone transmits voice communication. The camera can be controlled locally or remotely at the discretion of the originating source. This VTC seat is designed to participate in point-to-point or multipoint conferencing. Users can be remotely connected to a multipoint conference in progress, or be automatically connected to a previously scheduled multipoint conference through the scheduling service available from the NMCI Help Desk. This seat conforms to H.320, and H.323 standards. It operates over the intranet (10/100 Ethernet) using H.323 standards at speeds up to 128 kbps/15 frames per second. It also operates over the WAN using H.320 standards and ISDN at speeds up to 128 kbps/15 FPS. *This configuration is for unclassified use only.* This seat may be combined with Mission Critical upgrade CLIN 0015AC (and 0115AC if option is exercised).

CLIN: 0015AB High-End Moveable VTC Seat

Price: \$1,400.76 per month

Service Description

CLIN 0015AB (and 0115AB if option is exercised):

This service offers a video teleconferencing (VTC) system that provides the capability to conduct conferences and briefings over the NMCI video network using a menu driven, hand-held wireless user interface. A 32-inch monitor displays either documents or video images of attendees. PC Laptop connections are provided for PowerPoint, Word, and Excel presentations. The package includes a moveable whiteboard as well as auxiliary data ports, which provide connectivity to optional external equipment that would be priced separately (i.e. - VCR, document camera, etc.). A built-in microphone transmits voice conversation. The camera can be controlled locally or remotely at the discretion of the originating source. This VTC seat is designed to participate in a point-to-point or multipoint conference. Users can be remotely connected to a multipoint conference in progress, or be automatically connected to a previously scheduled multipoint conference through the scheduling service available from the NMCI Help Desk. This seat conforms to H.320, and H.323 standards. It operates over the intranet (10/100 Ethernet) using H.323 standards at speeds up to 384 kbps/30 frames per second. It also operates over the WAN using H.320 standards and ISDN at speeds up to 384 kbps/30 FPS. *This configuration is for unclassified use only.* This seat may be combined with Mission Critical upgrade CLIN 0015AC (and 0115AC if option is exercised).

CLIN: 0015AC Mission-Critical Moveable VTC Seat

Price: \$352.68 per month

Service Description

Provides video, supporting bandwidth, and enhanced features to include VTC scheduling set up and operations, and increased reliability of multi-point bridging and service. May be ordered as optional high availability upgrade to Items 0015, 0015AA, 0015AB, or 0015AD.

CLIN: 0015AD Premium Moveable VTC Seat

Price: \$2,061.80 per month

Service Description

CLIN 0015AD (and 0115AD if option is exercised):

This service offers a video teleconferencing (VTC) system that provides the capability to conduct conferences and briefings over the NMCI video network using a menu driven, hand-held wireless user interface. Dual 32-inch monitors simultaneously display documents and video images of attendees. PC Laptop connections are provided for PowerPoint, Word, and Excel presentations. The package includes a moveable whiteboard as well as auxiliary data ports, which provide connectivity to optional external equipment that would be priced separately (i.e. - VCR, document camera, etc.). A built-in microphone transmits voice communication. The camera can be controlled locally or remotely at the discretion of the originating source. This VTC seat is designed to participate in a point-to-point or multipoint conference. Users can be remotely connected to a multipoint conference in progress, or be automatically connected to a previously scheduled multipoint conference through the scheduling service available from the NMCI Help Desk. This seat conforms to H.320, and H.323 standards. It operates over the intranet (10/100 Ethernet) using H.323 standards at speeds up to 768 kbps/30 frames per second. It also operates over the WAN using H.320 standards and ISDN at speeds up to 384 kbps/30 FPS. *This configuration is for unclassified use only.* This seat may be combined with Mission Critical upgrade CLIN 0015AC (and 0115AC if option is exercised).

CLIN: 0016AA Additional File Share Services – Unclassified (10Gb)

Price: \$31.27 per month

Service Description

Item 0016AA (and 0116AA option is exercised):

Additional Shared File and E-mail Storage Service - Unclassified: File share services, in excess of the amount provided as part of the basic NMCI services, allow the user to store and retrieve files on shared, controlled access storage media. This includes, but is not limited to, access controls, back up and recovery. The service is not available for hybrid seats or wall plug services. It is **optional** for Items 0001 through 0004 (and 0101 through 0104, if option is exercised).

Attachment 1 References:	2.5.2
Attachment 2 References:	Level (1) Service: 3, 5

CLIN: 0016AB Additional File Share Services – Classified (10Gb)

Price: \$31.27 per month

Service Description

Item 0016AB (and 0116AB if option is exercised):

Additional Shared File and E-mail Storage Service – Classified:

File share services, in excess of the amount provided as part of the basic NMCI services, allow the user to store and retrieve classified files on shared, controlled access storage media. This includes but is not limited to access controls, back up, and recovery. Not available for hybrid seats or wall plug services. Optional for Items 0001 through 0004 (and 0101 through 0104, if option is exercised) where a classified upgrade (Item 0009) has been ordered.

Attachment 1 References:	2.5.2
Attachment 2 References:	Level (1) Service: 3, 5

CLIN: 0016AC E-mail Storage – Unclassified (25Mb)

Price: \$2.33 per month

Service Description

Item 0016AC (and 0116AC option is exercised):

Additional Shared E-mail Storage Service - Unclassified: E-mail storage services, in excess of the amount provided as part of the basic NMCI services, allows the user to store and retrieve files on shared, controlled-access-storage media. This includes, but is not limited to, access controls, back up and recovery. The service is not available for hybrid seats or wall plug services. It is **optional** for Items 0001 through 0004 (and 0101 through 0104, if option is exercised).

Attachment 1 References:	2.5.2
Attachment 2 References:	Level (1) Service: 3, 5

CLIN: 0016AD Additional E-mail Storage – Classified (25MB)

Price: \$2.33 per month

Service Description

Additional Shared File and E-mail Storage Service – Classified:

Item 0016AD (and 0116AD if option is exercised):

File share services, in excess of the amount provided as part of the basic NMCI services, allow the user to store and retrieve classified files on shared, controlled access storage media. This includes but is not limited to access controls, back up, and recovery. Not available for hybrid seats or wall plug services. Optional for Items 0001 through 0004 (and 0101 through 0104, if option is exercised) where a classified upgrade (Item 0009) has been ordered.

Attachment 1 References:	2.5.2
Attachment 2 References:	Level (1) Service: 3, 5

CLIN: 0017 Internet Access for Mobile Phone Seat

Price: \$18.58 per month

Service Description

Internet Access for a Mobile Phone provides a point of entry for the Internet, with interoperability with other DoN and DoD Service Delivery Points (SDPs). In some instances, this point of entry may be a wall plate. It is **Optional** for Item 0012.

CLIN: 0018 Classified Remote Access Service

Price: \$40.44 per month

Service Description

Classified Remote Access Service allows users to access the NMCI data network from remote locations using a secure dial-up capability, including NSA-approved hardware required to connect user NMCI data networks via RAS. User will have to also order Item 0009. It is **Optional** for Items 0002AA/AB and 0004AA.

CLIN: 0019 Reserved

Price :

CLIN: 0020 Data Seat Voice Communications Upgrade

Price: \$29.13 per month

Service Description

Provides voice communications for non-secured voice calls to other users inside NMCI domain and users external to the domain, using the data seat. It is **optional** for Items 0001AA through 0004AB.

CLIN: 0021 Defense Messaging System Data Seat Upgrade

Price: \$14.79 per month

Service Description

This is an upgrade to the basic data seats to support DMS requirements. The purchase of this optional CLIN provides for the transport of DMS organizational messaging from an NMCI DMS Groupware Server (GWS) to seats upgraded by this CLIN. A DMS releaser or DMDS terminal will not be able to send (sign and encrypt) or receive (decrypt) DMS organizational message traffic without purchasing this CLIN as an upgrade to a NMCI basic seat. An NMCI seat upgraded in this manner can support both individual messaging and DMS organizational messaging. DMS services include: provisioning the data seat with the DMS User Agent (UA) package consisting of the DMS Outlook client and the DMS X.500 Directory Information Tree (DIT) Browser, a PCMCIA card-reader and drivers (to accommodate use of the GFE FORTEZZA cards), and the creation of the NMCI DMS Organizational Account. Also, the following GFE software will be provisioned to the seat: (1) a Service- specified message preparation aid – (a) for Navy: TurboPrep (b) for USMC: the Common Operating Environment (COE) Message Processor (CMP), (2) the Distributed Plain Language Address Verification System (DPVS) utility, and (3) as needed, the Defense Message Dissemination System (DMDS) utility.

The CLIN 21 seat upgrade includes the creation and maintenance of a NMCI DMS Organizational Account hosted on an NMCI –provisioned DMS GWS at a NMCI Aggregation Point. DMS Groupware Servers to which CLIN 21 seats are to connect that are not located at a NMCI Aggregation Point require issuance of a CLIN 0027 task order for NMCI connectivity and/or a CLIN 0029 task order to cover the costs of the hosting computer (which must meet NMCI ISF server specifications) and its operational maintenance. DoN is responsible for operation of the DMS Area and Local Control Centers (ACCs/LCCs).

Purchasing this CLIN and invoking the DMDS utility will permit this seat to receive DMS Organizational message traffic from the NMCI DMS Groupware Server, invoke profiling of the received message, and subsequently perform onward distribution of the profiled messages to individual e-mail accounts or to public folders. Additional support or ongoing maintenance of the DMDS functions requires issuance of a CLIN 0029 task order.

Optional for Items 0001 through 0004 (and 0101 through 0104, if option is exercised).

Attachment 1 References: Basic services as provided for applicable seat

Attachment 2 References: Same as applicable seat service levels, 20A

CLIN: 0022AA Basic Desktop VTC

Price: \$395.29 per month

Service Description

This seat upgrade provides the capability to conduct meetings and briefings over video on a friendly, easy to use interface. It is fully inter-operable with all Moveable VTC and other Desktop seats. This device easily connects to a laptop or desktop computer via USB connection. When used with Microsoft's Internet Explorer for access to WWW, or Office tools such as PowerPoint, Word, and Excel your meeting becomes truly productive. Documents, drawings and images can be pasted into whiteboard workspace, annotated collaboratively and transferred to remote meeting participants via T.120 file transfer, or stored for later retrieval. This seat is fully capable of participating in a multipoint conference. Users can be remotely connected to a multipoint conference in progress; or be automatically connected to a previously scheduled multipoint conference – via the NMCI Help Desk. This seat allows for video e-mail to be sent or video e-mail to be recorded and stored for training purposes. This seat upgrade conforms to H.323, and T.120 standards. It operates over the intranet using H.323 standards at speeds up to 1.5Mbps. CLIN0022AA (and 0122AB if option is exercised) is an upgrade and does not include the price of an NMCI seat. This upgrade is optional for CLINs 0001AA, 0001AB and 0001AC; 0002AA/AB (when docked); 0003AA and 0003AB (when not embarked); and 0004AA and 0004AB (when docked and not embarked). The Basic Desktop VTC Seat Upgrade meets SLA 21 at Level of Service 1.

System Includes:

- Desktop VTC Base Unit for videoconferencing encoding/decoding at data rates from 64Kbps-1.5Mbps over IP
- Fixed Camera with clip-on attachment for laptops
- Speaker tower for audio
- Power adaptor
- Headset
- USB cable
- Software CD
- Quick reference guide
- Installation and setup guide
- Padded nylon carrying case for easy traveling

CLIN: 0022AB High-End Desktop VTC (and 0122AB if option is exercised)

Price: \$453.55 per month

Service Description

This seat upgrade provides the capability to conduct meetings and briefings over video on a friendly, easy to use interface. The seat is fully inter-operable with all Moveable VTC and other Desktop seats. This device easily connects to a laptop or desktop computer via USB connection. When used with Microsoft's Internet Explorer for access to WWW, or Office tools such as PowerPoint, Word, and Excel your meeting becomes truly productive. Documents, drawings and images can be pasted into whiteboard workspace, annotated collaboratively and transferred to remote meeting participants via T.120 file transfer, or stored for later retrieval. The seat features motorized pan/tilt/zoom camera with on-screen controller for remote camera control where supported. This seat is fully capable of participating in a multipoint conference. Users can be remotely connected to a multipoint conference in progress; or be automatically connected to a previously scheduled multipoint conference – via the NMCI Help Desk. This seat allows for video e-mail to be sent or video e-mail to be recorded and stored for training purposes. This seat upgrade conforms to H.323, and T.120 standards. It operates over the intranet using H.323 standards at speeds up to 1.5Mbps.

CLIN0022AB (and 0122AB if option is exercised) is an upgrade and does not include the price of an NMCI seat. This upgrade is optional for CLINs 0001AA, 0001AB and 0001AC; 0002AA/AB (when docked); 0003AA and 0003AB (when not embarked); and 0004AA and 0004AB (when docked and not embarked). The High-End Desktop VTC Seat Upgrade meets SLA 21 at Level of Service 1.

System Includes:

- Desktop VTC Base Unit for videoconferencing encoding/decoding at data rates from 64Kbps-1.5Mbps over IP
- Fixed Camera with clip-on attachment for laptops
- Pan-tilt-zoom camera and cable
- FECC camera cable for far-end camera control functions
- Speaker tower for audio
- Power adaptor
- Headset
- USB cable
- Software CD
- Quick reference guide
- Installation and setup guide
- Padded nylon carrying case for easy traveling
- Tabletop microphone

CLIN: 0023 Optional User Capabilities

Price: See Exhibits

Service Description

For detailed information, download the Excel spreadsheets from the NMCI Web site at the following address: <http://www.nmci-eds.com/clin023.htm>.

CLIN: 0024 Additional Non-Classified Account

Price: \$58.26 per month

Service Description

An additional Non-Classified Account provides a user account in addition to those provided with ordered data seat(s). This service is not available for Hybrid Seats or Wall Plug Services. It is **optional** for Items 0001AA through 0004AB.

CLIN: 0025 Additional Classified Account

Price: \$87.39 per month

Service Description

An Additional Classified Account provides a user account in addition to those provided with the data seat(s). This service is not available for Hybrid Seats or Wall Plug Services. It is **optional** for Items 0001AA through 0004AB.

CLIN: 0026 Additional Moves, Adds, Changes (MAC)

Price: N/A

Service Description

Item 0026 (and 0126, if option is exercised):

Additional Moves, Adds and Changes (MAC): The Contractor shall perform the services described below in addition to the MACs included in the basic seat services. Changes effected pursuant to section 6.16, entitled “Technology Improvements and Refresh” shall not be considered MACs.

Attachment 1 References:	2.5.2 and 3.1.13
Attachment 2 References:	15

CLIN: 0026AA Additional Moves, Adds, Changes

Price: Retired

CLIN: 0026AB Physical MAC Group of 50

Price: Retired

CLIN: 0026 AC Physical MAC – group of 250

Price: Retired

CLIN: 0026AD COI MAC

Price: Retired

CLIN: 0026AE Voice MAC

Price: \$40.00 per month

Service Description

The NMCI Information Strike Force will provide services to perform user requested system hardware and software de-installation, move and re-installation, and change at a level over and above that provided under basic seat services. The unit of order is 1 transaction per order. This service is available for voice services only. It is **optional for Items 0010AA through 0011 and options 0101 and 0111.**

CLIN: 0026AF VTC MAC

Price: \$75.00 per month

Service Description

The NMCI Information Strike Force will provide services to perform user requested system hardware and software de-installation, move and re-installation, and change at a level over and above that provided under basic seat services. The unit of order is 1 transaction per order. This service is available for VTC services only. It is **optional** for Items 0014 and 0015.

CLIN: 0026AG Annual Administrative MAC

Price: \$0.00 per month

Service Description

Item 0026AG (and 0126AG, if option is exercised):

Administrative MACs:

The Contractor shall perform administrative MACs as described in the Statement of Objectives paragraph 3.1.13. The Government may choose to purchase an administrative MAC to have the Contractor perform any of the Government-administered MACs listed in the table in the Statement of Objectives paragraph 3.1.13.2.1. This service is not available for hybrid seats or wall plug services. Item 0026AG must be ordered for tracking of the Administrative MACs used as part of the basic seat service. Service is **optional** for Items 001AA-AD, 0001AF, 0002AA-AB, 0003AA-AB, 0004AA-AC (and 0101AA-AD, 0101AF, 0102AA-AB, 0103AA-AB and 0104AA-AC if option is exercised).

CLIN: 0026AH Annual Physical MAC

Price: \$0.00 per month

Service Description

Item 0026AH (and 0126AH if option is exercised):

Physical MACs:

The Contractor shall perform physical MACs to relocate system hardware. If requested, a physical relocation may include hardware and software de-installation, move and re-installation. If the destination location of the move does not have an existing NMCI wall plug, a wall plug item 0006AD-AF must be ordered to establish the LAN connectivity. This service is **optional** for Items 001AA-AD, 0001AF, 0002AA-AB, 0003AA-AB, 0004AA-AC (and 0101AA-AD, 0101AF, 0102AA-AB, 0103AA-AB and 0104AA-AC if option is exercised).

The Government may, without expenditure of a MAC, utilize its own resources to relocate system hardware within the same office, room or cubicle and the Contractor's local site manager shall provide an additional LAN cable to allow the unit to remain connected to the existing wall plug or to reconnect to another existing wall plug within the same office, room or cubicle. If this move results in the need for Contractor on-site intervention, then a physical MAC is required. The annual physical MAC may be used. The service is not available for hybrid seats or wall plug services.

Item 0026AH (and 0126AH if option is exercised) must be ordered for tracking of the physical MACs used as part of the basic seat services. Item 0026AH (and 0126AH if option is exercised), if available within the annual allotment, may be used to direct a MAC to a location with an existing NMCI wall plug.

CLIN: 0026AJ Annual Physical MAC (needing a Wall Plug)

Price: \$0.00 per month

Service Description

Item 0026AJ (and 0126AJ if option is exercised):

Physical MACs:

The Contractor shall perform physical MACs to relocate system hardware. If requested, a physical relocation may include hardware and software de-installation, move and re-installation. If the destination location of the move does not have an existing NMCI wall plug, a wall plug item 0006AD-AF must be ordered to establish the LAN connectivity. This service is **optional** for Items 001AA-AD, 0001AF, 0002AA-AB, 0003AA-AB, 0004AA-AC (and 0101AA-AD, 0101AF, 0102AA-AB, 0103AA-AB and 0104AA-AC if option is exercised).

The Government may, without expenditure of a MAC, utilize its own resources to relocate system hardware within the same office, room or cubicle and the Contractor's local site manager shall provide an additional LAN cable to allow the unit to remain connected to the existing wall plug or to reconnect to another existing wall plug within the same office, room or cubicle. If this move results in the need for Contractor on-site intervention, then a physical MAC is required. The annual physical MAC may be used. The service is not available for hybrid seats or wall plug services.

Item 0026AJ (and 0126AJ if option is exercised) must be ordered for tracking of the physical MACs used as part of the basic seat services. Item 0026AJ (and 0126AJ if option is exercised), if available within the annual allotment, may be used to direct a MAC to any location within an NMCI connected building, with or without an existing wall plug.

CLIN: 0026AK Annual Embarkable MAC

Price: \$0.00 per month

Service Description

Item 0026AK (and 0126AK, if option is exercised):

Embarkable MAC:

The Contractor shall provide services, which require physical handling of the Embarkable seat, to transition an Embarkable NMCI data seat back into the NMCI domain at the customer's request. This service is available for embarkable services only. Optional for items 0003AA-004AC (and 0103AA-0104AC, if option is exercised).

CLIN: 0026AM Physical MAC (single)

Price: \$275.83

Service Description

Item 0026AM (and 0126AM if option is exercised):

Physical MACs:

The Contractor shall perform physical MACs to relocate system hardware. If requested, a physical relocation may include hardware and software de-installation, move and re-installation. If the destination location of the move does not have an existing NMCI wall plug, a wall plug item 0006AD-AF must be ordered to establish the LAN connectivity. This is **optional** for Items 001AA-AD, 0001AF, 0002AA-AB, 0003AA-AB, 0004AA-AC (and 0101AA-AD, 0101AF, 0102AA-AB, 0103AA-AB and 0104AA-AC if option is exercised).

The Government may, without expenditure of a MAC, utilize its own resources to relocate system hardware within the same office, room or cubicle and the Contractor's local site manager shall provide an additional LAN cable to allow the unit to remain connected to the existing wall plug or to reconnect to another existing wall plug within the same office, room or cubicle. If this move results in the need for Contractor on-site intervention, then a physical MAC is required. The annual physical MAC may be used. The service is not available for hybrid seats or wall plug services.

CLIN: 0026 AN Embarkable MAC (single)

Price: \$312.00

Service Description

Item 0026AN (and 0126AN, if option is exercised):

Embarkable MAC:

The Contractor shall provide services, which require physical handling of the Embarkable seat, to transition an Embarkable NMCI data seat back into the NMCI domain at the customer's request. This service is available for embarkable services only. Optional for items 0003AA-004AC and 0103AA-0104AC, (if option is exercised).

CLIN: 0026 AP Project MAC

Price: To be priced per individual order

Service Description

Item 0026AP (and 0126AP, if option is exercised):

Project MAC:

The Contractor shall provide services to perform Project MACs, for groups of more than 20 users, which consist of system hardware and software de-installation, move and re-installation, of seats already operating in the NMCI environment and for which the services were provided as part of the basic seat services. Project MACs will be priced on an individual task order basis; the annual physical MAC included in the basic seat services may be used, if available. If the project MAC requires the Contractor to move or duplicate previously installed wall plugs a sufficient number of items from CLIN 0006 must be purchased if this move exceeds the 15% limitation available for annual physical MACs needing wall plugs (see Note A) or if the move is to a new building where no NMCI service currently exists. However, changes effected pursuant to section 6.16, entitled "Technology Improvements and Refresh" shall not be considered MACs. Project MACs and the times specified in SLA 15 for completing the move will be modified to reflect the final period of performance negotiated for the task order. If the Government builds the new LAN to meet NMCI requirements, the LAN shall be transferred to the Contractor via a DD1149 and no additional CLIN 0006 items will be required. The Contractor will, as consideration for the transfer of ownership of the LAN and at no additional cost to the Government, review the cable specifications and advise to ensure compatibility and compliance with NMCI requirements. In this case, the Government will not be deemed responsible if the LAN is built to the Contractor's specifications but does not meet the SLA requirements or other Contractor expectations.

Ordering Process

For information regarding the CLIN 0026AP ordering process, please visit the NMCI Unpriced CLIN Tool at <https://128.11.63.205/upc/>

CLIN: 0027AA Standard Low Bandwidth Application

Price: \$83.89 per month

Service Description

Application server connectivity is a service that provides NMCI connectivity to legacy application servers for Navy and Marine Corps organizational, operational, and functional applications to meet mission requirements. This service will meet peak network loading requirements of users for replication, but does not include server and database maintenance, and administration.

This item covers connectivity for application servers above and beyond the 2100 legacy applications included as a part of the NMCI basic services and provides NMCI connectivity to application servers that are added to the network after baseline services are established.

Provides connectivity within a backbone. Provides a standard level of availability, network loading, and maintenance responsiveness.

CLIN: 0027AB Standard Medium Bandwidth Application

Price: \$83.89 per month

Service Description

Application server connectivity is a service that provides NMCI connectivity to legacy application servers for Navy and Marine Corps organizational, operational, and functional applications to meet mission requirements. This service will meet peak network loading requirements of users for replication, but does not include server and database maintenance, and administration.

This item covers connectivity for application servers above and beyond the 2100 legacy applications included as a part of the NMCI basic services and provides NMCI connectivity to application servers that are added to the network after baseline services are established.

Provides connectivity within a backbone. Provides a standard level of availability, network loading, and maintenance responsiveness.

CLIN: 0027AC Standard High Bandwidth Application

Price: \$167.78 per month

Service Description

Application server connectivity is a service that provides NMCI connectivity to legacy application servers for Navy and Marine Corps organizational, operational, and functional applications to meet mission requirements. This service will meet peak network loading requirements of users for replication, but does not include server and database maintenance and administration.

This item covers connectivity for application servers above and beyond the 2100 legacy applications included as a part of the NMCI basic services and provides NMCI connectivity to application servers that are added to the network after baseline services are established.

Provides connectivity within a backbone. Provides a standard level of availability, network loading, and maintenance responsiveness.

CLIN: 0027AD Mission-Critical Low Bandwidth Application

Price: \$167.78 per month

Service Description

Provides connectivity between an application server and the network backbone of the local supporting backbone. Provides an increased level of availability, reduced network loading and greater maintenance responsiveness.

CLIN: 0027AE Mission-Critical Medium Bandwidth Application

Price: \$167.78 per month

Service Description

Provides connectivity between an application server and the network backbone of the local supporting backbone. This application provides an increased level of availability, reduced network loading and greater maintenance responsiveness.

CLIN: 0027AF Mission-Critical High Bandwidth Application

Price: \$335.56 per month

Service Description

Provides connectivity between an application server and the network backbone of the local supporting backbone. This provides an increased level of availability, reduced network loading and greater maintenance responsiveness.

CLIN: 0027AG Legacy Application Server Connection

Price: \$0.00 per month

Service Description

Item 0027AG (and 0127AG, if option is exercised):

Application server connectivity is a service that provides NMCI connectivity to 2100 legacy applications that are included as a part of the NMCI basic service.

CLIN: 0028 Data Warehousing

Price: To be priced per individual order

Service Description

Data Warehousing services will be in accordance with DoN and DoD policy, standards, and architecture regarding data, data storage, and data retrieval, including use of COTS tools.

Ordering Process

For information regarding the CLIN 0028 ordering process, please visit the NMCI Unpriced CLIN Tool at <https://128.11.63.205/upc/>

CLIN: 0029 Legacy Systems Support

Price: To be priced per individual order

Service Description

Legacy Systems Support provides initial integration services for emerging operational and functional systems to enable them to run on NMCI. Legacy system support can also provide additional services beyond basic integration. These additional services provide a range of options that include, but are not limited to, NMCI Information Strike Force hosting of applications, operations and maintenance support, database management, and training, if ordered. This service may include participation of the NMCI Information Strike Force in business process re-engineering activities. This item will be separately priced in individual orders, and can be applied to legacy systems that have been integrated to run on NMCI as part of basic service during initial NMCI implementation.

Ordering Process

For information regarding the CLIN 0029 ordering process, please visit the NMCI Unpriced CLIN Tool at <https://128.11.63.205/upc/>

CLIN: 0030 Network Operations Displays

Price: \$0

Service Description

Network operations display provides authorized Mission-Critical users real-time status of the network assets allocated to them for mission support. This service includes status of both classified and non-classified networks, as required.

CLIN: 0031 Military Personnel Core Competency Development

Price: \$0.00

Service Description

Sea-Shore Rotation and Operating Forces/Supporting Establishment Rotations

Military Personnel Core Competency Development is a service opportunity provided at major fleet concentration areas assigning contractor workload to trained, experienced military IT professionals. It is estimated that between 50 and 3000 service members may be available at any given time. The contractor shall provide training and tasking, the object of which is to develop core competencies in accordance with the Requirements for NMCI, Military Personnel Core Competency Development Sea Shore Rotation and Operating Forces/Supporting Establishment Rotations, Attachment 3. No additional travel costs apply to this CLIN. (Training requested by the Government over and above that provided in this Item would be paid for by the Government.)

CLIN: 0032 External Network Interface

Price: To be priced per individual order

Service Description

External Network Interface provides for the interface of networks to the NMCI, including required security and access controls. This item will be separately priced in individual orders.

Ordering Process

For information regarding the CLIN 0032 ordering process, please visit the NMCI Unpriced CLIN Tool at <https://128.11.63.205/upc/>

CLIN: 0033 Information Technology/Knowledge Management Retraining Program

Price: Individually priced per order

Service Description

The Knowledge Management Retraining Program provides training for those Government employees/service members who are displaced and wish to transition to other available Information Technology positions.

CLIN: 0034 Satellite Terminal Support

Price: To be priced per individual order

Service Description

Satellite Terminal Support is a service provided by the NMCI Information Strike Force for the extension of NMCI via commercial satellite communications, terminating with either NMCI Information Strike Force-provided mobile earth stations or USMC mobile earth stations.

Ordering Process

For information regarding the CLIN 0034 ordering process, please visit the NMCI Unpriced CLIN Tool at <https://128.11.63.205/upc/>

CLIN: 0036 OCONUS Service (0036AA – 0036AQ and 013AA-0136AQ if option is exercised)

Price: Per individual order (see table below)

Service Description

OCONUS Service is the delivery of all NMCI services to DoN locations outside the Continental United States, Alaska, Hawaii, Guantanamo Bay (Cuba), Roosevelt Roads (Puerto Rico), and Keflavik (Iceland). The Service Level Agreements may be subject to constraint and restraints described in the Host Nation Agreements and Status of Forces Agreements currently in effect at each location and will be negotiated individually.

CLINs	Description	Monthly Service Price
0036AA	Fixed Workstation Seat (Japan)	
0036AB	0001AA Red (Japan)	\$377.16
0036AC	0001AB White (Japan)	\$365.12
0036AD	0001AC Blue (Japan)	\$355.48
0036AE	0001AD Thin Client (Japan)	\$297.83
0036AF	0001AE Remote User (Japan)	\$(25.51)
0036AG	0001AF Classified Thin Client (Japan)	\$565.95
0036AH	0002 Portable Seat (Japan)	
0036AI	0002AA Portable Seat (Japan)	\$471.62
0036AJ	0002AB Ultra-Lightweight Portable Seat (Japan)	\$511.02
0036AK	0003 Embarkable Workstation Seat (Japan)	
0036AL	0003AA Full Service (Japan)	\$716.81
0036AM	0003AB Limited Service (Japan)	\$334.87
0036AN	0004 Embarkable Portable Seat (Japan)	
0036AO	0004AA Full Service (Japan)	\$575.02
0036AP	0004AB Limited Service (Japan)	\$345.08
0036AQ	0004AC Non-Ruggedized Deployable Portable (Japan)	\$510.97

CLIN: 0038AA (and 0138AA, if option is exercised) Developer Fixed Workstation Upgrade

Price: \$25 per month

Service Description

For CLIN 0001AA Fixed Workstation Red

This seat upgrade accommodates the special requirements of the S&T community by allowing the hardware and software to be reconfigured by the end user without Information Strike Force intervention. This seat will employ architectures and policies that are in accordance with the NMCI Information Strike Force security requirements. Customer support will be limited to those services offered by the Information Strike Force and not extend to software or hardware loaded and configured by the user. The Information Strike Force will not be responsible for SLA performance directly impacted by these seats due to the associated relaxed configuration management policies.

LAN connectivity, PC hardware, security hardware/software, e-mail, intranet access, Web access, 50MB e-mail/calendar storage, 700MB network personal storage, 100MB network shared storage is provided through the base seat.

This seat upgrade can be used in combination with CLIN 0007 (High-End Seat Upgrade).

CLIN: 0038AB (and 0138AB, if option is exercised) Developer Portable Workstation Upgrade

Price: \$25 per month

Service Description:

For CLIN 0002AA/AB Portable Seat

This seat upgrade accommodates the special requirements of the S&T community by allowing the hardware and software to be reconfigured by the end user without Information Strike Force intervention. This seat will employ architectures and policies that are in accordance with the NMCI Information Strike Force security requirements. Customer support will be limited to those services offered by the Information Strike Force and not extend to software or hardware loaded and configured by the user. The Information Strike Force will not be responsible for SLA performance directly impacted by these seats due to the associated relaxed configuration management policies.

LAN connectivity, PC hardware, security hardware/software, e-mail, intranet access, Web access, 50MB e-mail/calendar storage, 700MB network personal storage, 100MB network shared storage is provided through the base seat.

This seat upgrade can be used in combination with CLIN 0007 (High-End Seat Upgrade).

CLIN: 0038AC S&T Terminal Services

Price: \$162.41 per month

Service Description:

This service is in support of Science and Technology requirements.

The S&T Terminal Services seat provides on-line terminal emulation of all basic NMCI services excluding multimedia, video conferencing, and the Net Meeting application. The contractor is only responsible for SLA performance within the supporting NMCI infrastructure. If the Contractor determines that the cause of a reported problem is the result of workstation hardware incompatibility, hardware failure, or non-standard software failure, it will be the government's responsibility to resolve the problem. S&T Terminal Service seats shall be considered un-trusted entities and shall logically connect to NMCI services only at the terminal server. The terminal server will be reached through Boundary 1 security protections. Strong Identification and Authentication (I&A) and access control mechanisms shall be implemented for S&T Terminal Service users. A minimum of 30 seats must be ordered and supported by the same server farm. TCP/IP Network connectivity to NMCI is required and must be purchased separately via CLIN 0006 or CLIN 0032 depending upon the end user's ability to connect to the NMCI infrastructure. The Contractor shall provide one unclassified account with each S&T terminal Service seat procured.

This service provides e-mail, intranet access, Web access, 50MB e-mail/calendar storage, 700MB network personal storage, 100MB network shared storage and minimal security hardware/software. Gold disk software provided via terminal server sessions. The Contractor shall provide one unclassified account with each S&T terminal Service seat procured.

CLIN: 0038AD S&T Fast Ethernet Wall Plug

Price: \$92.85 per month

Service Description:

This service is in support of Science and Technology requirements.

This service is an additional Local Area Network (LAN) drop beyond those provided with data seat orders and will provide Fast Ethernet (100 Megabit per second) transport service. It will provide network connectivity to workstations used exclusively for S&T missions and not requiring any NMCI network services other than basic physical transport of network traffic. This service allows users to have direct, physical connectivity to the NMCI infrastructure from an S&T wall plug in accordance with the security requirements and policies of this contract. This connectivity provides network transport only. The user will be logically separated from the NMCI and receive no NMCI services other than network transport.

Only those SLAs associated with network transport will apply. Only those protocols that are in accordance with the NMCI network technical and security architecture will be supported (e.g. IP unicast and multicast at the network layer and Ethernet at the physical layer).

CLIN: 0038AE S&T Wall Plug Service – Modified Gigabit Ethernet Network Transport – Lots of 4

Price: \$2,249.12 per month

Service Description:

This service is in support of Science and Technology requirements.

This service is an additional Local Area Network (LAN) drop beyond those provided with data seat orders and will provide Gigabit Ethernet transport service. It will provide network connectivity to workstations used exclusively for S&T missions and not requiring any NMCI network services other than basic physical transport of network traffic. This service allows users to have direct, physical connectivity to the NMCI from an S&T wall plug in accordance with the security requirements and policies of this contract. This connectivity provides network transport only. The user will be logically separated from the NMCI and receive no NMCI services other than network transport. Only those SLAs associated with network transport will apply. Only those protocols that are in accordance with the NMCI network technical and security architecture will be supported (e.g. IP unicast and multicast at the network layer and Ethernet at the physical layer). This service is provided in lots of 4, all of which must be attached to the same local switch. The price provided assumes there is sufficient network bandwidth capacity to support the demands placed upon the NMCI infrastructure by the addition of this S&T wall plug. If it is determined that sufficient capacity does not exist, CLIN 0038AH must be purchased instead to support the customer's requirement.

CLIN: 0038AF S & T Wall Plug Service – Modified Gigabit Ethernet Network Transport

Price: \$2,793.42 per month

Service Description:

This service is in support of Science and Technology requirements.

This service is an additional Local Area Network (LAN) drop beyond those provided with data seat orders and will provide Gigabit Ethernet transport service. It will provide network connectivity to workstations used exclusively for S&T missions and not requiring any NMCI network services other than basic physical transport of network traffic. This service allows users to have direct, physical connectivity to the NMCI from an S&T wall plug in accordance with the security requirements and policies of this contract. This connectivity provides network transport only. The user will be logically separated from the NMCI and receive no NMCI services other than network transport. Only those SLAs associated with network transport will apply. Only those protocols that are in accordance with the NMCI network technical and security architecture will be supported (e.g. IP unicast and multicast at the network layer and Ethernet at the physical layer). This service is provided in lots of 8, all of which must be attached to the same local switch. The price provided assumes there is sufficient network bandwidth capacity to support the demands placed upon the NMCI infrastructure by the addition of this S&T wall plug. If it is determined that sufficient capacity does not exist, CLIN 0038AH must be purchased instead to support the customer's requirement.

CLIN: 0038AG S&T Wall Plug Service – Modified Gigabit Ethernet Network Transport

Price: \$3,882.02 per month

Service Description:

This service is in support of Science and Technology requirements.

This service is an additional Local Area Network (LAN) drop beyond those provided with data seat orders and will provide Gigabit Ethernet transport service. It will provide network connectivity to workstations used exclusively for S&T missions and not requiring any NMCI network services other than basic physical transport of network traffic. This service allows users to have direct, physical connectivity to the NMCI from an S&T wall plug in accordance with the security requirements and policies of this contract. This connectivity provides network transport only. The user will be logically separated from the NMCI and receive no NMCI services other than network transport. Only those SLAs associated with network transport will apply. Only those protocols that are in accordance with the NMCI network technical and security architecture will be supported (e.g. IP unicast and multicast at the network layer and Ethernet at the physical layer). This service is provided in lots of 16, all of which must be attached to the same local switch. The price provided assumes there is sufficient network bandwidth capacity to support the demands placed upon the NMCI infrastructure by the addition of this S&T wall plug. If it is determined that sufficient capacity does not exist, CLIN 0038AH must be purchased instead to support the customer's requirement.

CLIN: 0038AH S & T Network Transport (Other)

Price: To be priced per individual order

Service Description:

This service is in support of Science and Technology requirements.

This service is an additional Local Area Network (LAN) drop beyond those provided with data seat orders. It is intended to provide network connectivity to workstations used exclusively for S&T missions and not requiring any NMCI network services other than basic physical transport of network traffic. This service allows users to have direct, physical connectivity to the NMCI from an S&T wall plug in accordance with the security requirements and policy of this contract. This connectivity provides network transport only. The user will be logically separated from the NMCI and receive no NMCI services other than network transport. Only those SLAs associated with network transport will apply but they may be modified as agreed to by the ISF and the customer. This CLIN supports any protocol at any connection speed (including ATM) with sufficient bandwidth capacity. These services will be provided by ISF as required. These S&T wall plugs will be priced on an individual task order basis.

Ordering Process

For information regarding the CLIN 0038AH ordering process, please visit the NMCI Unpriced CLIN Tool at <https://128.11.63.205/upc/>

CLIN: 004101 Desktop Support

Price: 15% of Parent Seat Price per month

Service Description:

For CLIN 0001AA, 0001AB, 0001AC, 0001AD, 0001AF, 0002AA, 0002AB, 0003AA, 0004AA, and 0004AC.

Desktop Support may be ordered in conjunction with a data seat prior to the start of Desktop Refresh. During this phase, the contractor assumes responsibility for the existing desktop hardware and will assure that the equipment remains operational by providing maintenance including repair and or replacement of any hardware items that break.

The Contractor will be compensated at 15% of the parent data seat price for this CLIN.

Restrictions:

- Start date must begin prior to any other CLIN 0041xx and end on the start date of next CLIN 0041xx ordered.
- The next CLIN ordered must be in the same configuration as that ordered for this CLIN.
- The quantity of CLIN 004101 ordered must equal the quantity of parent seats.

CLIN: 004102 Desktop Refresh

Price: 65% of Parent Seat Price per month

Service Description:

For CLIN 0001AA, 0001AB, 0001AC, 0001AD, 0001AF, 0002AA, 0002AB, 0003AA, 0004AA, and 0004AC.

Desktop Refresh may be ordered in conjunction with a data seat prior to the start of AOR. During Desktop Refresh, the Contractor will refresh the desktop hardware, load the new desktop with legacy applications, connect the new desktop to the existing legacy network, begin to test and certify rationalized legacy applications, provide helpdesk support for the refreshed hardware to provide additional capability beyond that as the “as is” configuration and begin to process security approvals. The Contractor will not operate and maintain legacy networks, build new infrastructure or support legacy hardware. During AOR to cutover, the Contractor will replace the software on the refreshed hardware and provide correct connectivity to the NMCI network but will not replace the desktop unit. The hardware refresh-cycle, in accordance with Part Two, Section 6.16, “Technology Improvements and Refresh”, and in accordance with Attachment 2 (SLA 36C and 36D) begins with Desktop Refresh.

The Contractor will be compensated at 65% of the parent data seat price for this CLIN.

Restrictions:

- Must be ordered for a minimum of a 4-month period.
- Start date must begin a minimum of 4 months prior to CLIN 004104 and end on the start date of next CLIN ordered.
- The next CLIN ordered must be in the same configuration as that ordered for this CLIN.
- The quantity of CLIN 004102 ordered must equal the quantity of parent seats.

CLIN: 004103 Desktop Refresh with NMCI Gold Disk Software

Price: 70% of Parent Seat Price per month

Service Description:

For CLIN 0001AA, 0001AB, 0001AC, 0001AD, 0001AF, 0002AA, 0002AB, 0003AA, 0004AA, and 0004AC.

Desktop Refresh may be ordered in conjunction with a data seat prior to the start of AOR. During Desktop Refresh, the Contractor will refresh the desktop hardware, load the new desktop with legacy applications, connect the new desktop to the existing legacy network, begin to test and certify rationalized legacy applications, provide helpdesk support for the refreshed hardware to provide additional capability beyond that as the “as is” configuration and begin to process security approvals. The Contractor will not operate and maintain legacy networks, build new infrastructure or support legacy hardware. During AOR to cutover, the Contractor will replace the software on the refreshed hardware and provide correct connectivity to the NMCI network but will not replace the desktop unit. However, sites may choose to have the software from the Gold Disk imaged on the desktop in addition to or instead of having the current applications imaged onto the new desktop. (004103) In this situation, sites are responsible to ensure that current rationalized legacy applications are compatible with Windows 2000 operating system. The hardware refresh-cycle, in accordance with Part Two, Section 6.16, “Technology Improvements and Refresh”, and in accordance with Attachment 2 (SLA 36C and 36D) begins with Desktop Refresh.

The Contractor will be compensated at 70% of the parent data seat price for this CLIN.

Restrictions:

- Must be ordered for a minimum of a 4-month period.
- Start date must begin a minimum of 4 months prior to CLIN 004104 and end on the start date of next CLIN ordered.
- The next CLIN ordered must be in the same configuration as that ordered for this CLIN.
- The quantity of CLIN 004103 ordered must equal the quantity of parent seats.

CLIN: 004104 Assumption of Responsibility

Price: 85% of Parent Seat Price per month

Service Description:

For CLIN 0001AA, 0001AB, 0001AC, 0001AD, 0001AF, 0002AA, 0002AB, 0003AA, 0004AA, 0004AB and 0004AC.

The Contractor shall assume responsibility for the operation of the existing infrastructure in accordance with the requirements of the order. The Contractor shall transition the existing infrastructure, without loss of service, to performance specified in this contract. This applies to any items subject to service level agreements. At this point, title and ownership of all required desktop and network assets are transferred to the Contractor.

The Contractor will be compensated at 85% of the parent data seat price for this CLIN.

Restrictions:

- Start date cannot begin prior to the end date for CLINs 004101-004103 and must end before the start date of CLIN 004105.
- The 004104 CLINs ordered must be in the same configuration as those ordered for CLINs 004101-004103.

CLIN: 004105 Remote User Credit

Price: N/A

Service Description:

A monthly seat price reduction for CLINs 0001AA through 0001AD as a result of relaxed service levels. This does not delete any basic services but rather changes the values associated with the SLAs.

Restrictions:

- Start and end dates must coincide with, or be within, the dates of the cutover seat task order and will in all cases begin after any other CLIN 0041xx.

CLIN: 004106 Remote User Credit (Japan)

Price: (25.51) per month

Service Description:

A monthly seat price reduction for CLINs 0001AA through 0001AD as a result of relaxed service levels. This does not delete any basic services but rather changes the values associated with the SLAs.

Restrictions:

Start and end dates must coincide with, or be within, the dates of the cutover seat task order and will in all cases begin after any other CLIN 0041xx.

CLIN: 0043 (and 0143 if option is exercised) – Asbestos Material Abatement

Price: Per individual order

Service Description:

The contractor is to perform abatement as described in paragraph 5.16 (of the contract), Asbestos Containing Materials (ACM), Paint With Lead (PWL) and Other Hazardous Materials. Prices will be established in individual task orders as applicable.”

CLIN: 0044 – Department of Defense Mentor-Protégé Program (0044AA – 0044AF)

Price: Per individual order

Service Description:

This contract line item is for the Department of Defense Mentor-Protégé Program. In order for this contract line item to be utilized, Mentor-Protégé Agreements shall comply with the terms of DFARS 219.71 and DFARS Appendix I entitled, *Appendix I-Policy and Procedures for the DoD Pilot Mentor-Protégé Program*.

The period of performance of the Agreement is a total of thirty-three months. The anticipated start date of the period of performance is 01 July 2003 and the anticipated ending date is 31 March 2006. Under the terms of the Mentor-Protégé Agreement, EDS, herein referred to as “Mentor” shall provide developmental assistance, as defined in the Agreement, to MORI Associates Incorporated, herein referred to as “Protégé”. Extension to the period of performance or termination of the Agreement shall be in accordance with DFARS Appendix I clause I-107. The Mentor-Protégé Agreement has been developed in accordance with, and is part of the DoD Mentor-Protégé Program as described in DFARS 219.71 and DFARS Appendix I.

* The monthly service price and service price/program year values are Not-To-Exceed values. The contractor will be paid for actual costs incurred, which shall not exceed these values.

Item	Service	Minimum Quantity per Contract Year	Monthly Service Price	Service Price Program Year
0044	Department of Defense Mentor-Protégé Program			
0044AA	Mentor-Protégé Agreement between EDS and MORI Associates, Inc. 01 July 03 – 30 Sept 03	3	\$15,528.13 *	\$46,584.39 *
0044AB	Mentor-Protégé Agreement between EDS and MORI Associates, Inc. 01 Oct 03 – 30 June 04	9	\$15,528.11 *	\$139,752.99 *
0044AC	Mentor-Protégé Agreement between EDS and MORI Associates, Inc. 01 July 04 – 30 Sept 04	3	\$21,352.13 *	\$64,056.39 *
0044AD	Mentor-Protégé Agreement between EDS and MORI Associates, Inc. 01 Oct 04 – 30 June 05	9	\$21,352.13 *	\$192,169.17 *
0044AE	Mentor-Protégé Agreement	3	\$31,612.62 *	\$94,837.86 *

Item	Service	Minimum Quantity per Contract Year	Monthly Service Price	Service Price Program Year
	between EDS and MORI Associates, Inc. 01 July 05 – 30 Sept 05			
0044AF	Mentor-Protégé Agreement between EDS and MORI Associates, Inc. 01 Oct 05 – 31 Mar 06	6	\$31,612.62 *	\$189,675.72 *

